



Report Card

Recapping the Plan for 2008

The Strategic Plan for 2008-2012 laid out the steps for BEA to fulfill its mission to promote a better understanding of the U.S. economy by providing timely, relevant, and accurate economic accounts data:

Strategic Objective 1

Customers: To make BEA's economic accounts and services more responsive to the needs of its customers and partners.

The 2008-2012 Strategic Plan included milestones that were designed to make BEA's economic accounts and services more responsive to the needs of its customers and partners now, and to instill in BEA staff an awareness of potential future innovations for customer outreach and communication.

2008 Goal: The 2008 milestones emphasized the transparency and accessibility of estimating methods and the full utilization of available avenues of communication with our customers. Specifically, they focused on providing our customers with the information they need to understand the methods underlying our statistics, and on expanding the media and outreach activities that are essential to effective communication.

Strategic Objective #3

Management: To upgrade resource management to support BEA's organizational mission.

BEA's leaders guide and support all of BEA's efforts: They must provide the advance research for improving the accounts and they must keep pace with technological or other advances to improve efficiency. Their associated milestones are designed to allow BEA to excel using limited resources as efficiently as possible.

2008 Goal: The 2008 milestones recognize that improvements in processes—whether organizational, methodological, or technological—can foster improvements in employee development and productivity as well as in statistical timeliness and accuracy.

Strategic Objective 2

Employees: To attract, develop and retain a highly qualified workforce prepared to innovate and improve BEA's statistics.

We will continue to rank as the world's leading statistical agency only if our staff is prepared to lead BEA into the future. Our plan includes efforts designed to attract, develop, and retain a highly qualified, diverse workforce—one that is able to innovate and improve BEA's statistics.

2008 Goal: The 2008 milestones illustrate BEA's recognition that, like the economy, the U.S. workforce is ever-changing, and our efforts to cultivate an expert workforce within BEA must adhere to the same principles of continuous improvement that we apply to our statistics. Thus, the milestones instill the notion of continual improvements in all activities related to the cultivation of our workforce—from recruitment, to retention and development, to succession.

Strategic Objective #4

Statistics: To upgrade BEA's economic statistics by improving statistical methodologies and source data and by using new technologies.

Our statistics will accurately measure the changing economy only if we work continuously to make them do so. These milestones are designed to upgrade BEA's economic statistics through developing alternative or expanded accounts, by improving statistical methodologies and source data, and by using new technologies.

2008 Goal: The milestones for 2008 continued BEA's long tradition of updating its statistics to better reflect the ever-changing economy with activities designed to enhance the accounts, to address data gaps or other shortcomings, to accelerate the release of key statistics, and to improve the consistency and integration of our accounts with other U.S. accounts and with international standards.

Report Card

Highlights from 2008

2008 was a successful year for BEA:

- **Milestones:** BEA successfully completed work on all its strategic objectives and goals and met 172 out of a total 177 detailed milestones in its 2008 Strategic Plan. These individual milestones produced significant gains in customer service, employee development, resource management, and in the timeliness, accuracy, and relevance of BEA's statistical programs.
- **Timeliness:** BEA released all of its regular monthly and quarterly economic data on schedule.
- **Relevance:** -BEA scored 4.2 out of a maximum score of 5 on its Customer Satisfaction Survey, reflecting the high degree of satisfaction our customers have with our products.
- **Accuracy:** For 2008, BEA's target was to achieve a score of greater than 85% of on its GDP accuracy indicator. BEA exceeded this target with an accuracy rating of 93%. (BEA's accuracy indicator is weighted average rating of six major dimensions of accuracy in BEA's GDP statistics over the last five years).

BEA's "headliner" activities speak for themselves:

- **Health accounts:** BEA received research support from NIH furthering the important work done on health accounting. For more details see the article in the May 2008 *Survey of Current Business* (http://www.bea.gov/scb/pdf/2008/05%20May/0508_healthcare.pdf).
In cooperation with the National Academies, a workshop was held to further BEA's goal of implementing a Satellite Account for Health.
- **Innovation accounts:** -BEA worked with The Secretary's Committee on Innovation and the National Academies to support a workshop on innovation furthering the research on valuing R&D. In partnership with BLS, BEA produced a joint GDP-Productivity account. (milestone 1.18 and 5.5)
- **Incorporated results of the new integrated surveys of trade in services in the international accounts:** These new surveys increase accuracy, improve consistency, provide more detail on key services, and better align BEA statistics with international standards (milestone 3.24)
- **GDP by metropolitan area statistics:** These popular data are now a permanent product offering in BEA's suite of statistics. In addition, significant progress was made toward accelerating the release of count income statistics (milestone 4.23).
- **Preparation for the 2009 Comprehensive Revision and new methods:** Significant progress was made on the benchmark, including implementation of new computer systems and new methodology developed using scanner data from grocery stores. (milestones 1.6 and 2.4).
- Several methodologies and articles were released on BEA's Website to help our customers understand our data, including the introductory chapters of the "Handbook of Concepts and Methods"—the one-stop-shop for NIPA methodologies and "A Primer on BEA's Government Accounts" (milestone 1.2).

Report Card

NATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
CUSTOMERS							
1.1	Communications About the National Income and Product Accounts (NIPAs)	<ul style="list-style-type: none"> Add FAQs to the Web site that address topical areas of interest to customers. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Thirteen new FAQs about the national accounts were added during FY 2008	FAQs for National Accounts on BEA.gov
1.2	Methodology Papers/ Documentation	<ul style="list-style-type: none"> Begin to release chapters of NIPA concepts and methods handbook. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Chapters 1-4 of the NIPA Handbook were released in June 2008	NIPA Handbook, Chapters 1-4
		<ul style="list-style-type: none"> Prepare a "Government Account Primer" for the <i>Survey of Current Business</i>. 				The article "Primer on Government Accounts" was published in the March 2008 <i>Survey of Current Business</i> (SCB)	Primer on Government Accounts
						Additional documentation on BEA depreciation estimates was released in February 2008	BEA Depreciation Estimates
1.3	NIH Biomedical Research & Development (R&D) Price Index	<ul style="list-style-type: none"> Prepare estimates of the chain-type R&D biomedical price index for the National Institutes of Health (NIH) under reimbursable contract. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Follow the link to NIH information about biomedical R&D price index	NIH General Budget Information
EMPLOYEES							
1.4	National Accounts Training	<ul style="list-style-type: none"> Using previous evaluations, incorporate improvements to the orientation process for new employees and to the U.S. national accounts training program. Conduct the improved programs. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimate Correct	Internal milestone	NA
MANAGEMENT							
1.5	Modernize and improve national accounts processes and systems	<ul style="list-style-type: none"> Complete the central system performance improvement initiative. Begin preparing the NIPA comprehensive revision through the enhanced central system. Implement improved current-estimate quarterly processing for private consumption of fixed capital. Continue FAME development and testing for current estimate and annual revision systems; implement completed systems. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Follow the link to the August SCB article that summarizes the improved processing for private consumption of fixed capital. The other milestones are internal.	Annual Revision of the National Income and Product Accounts

Report Card

NATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
MANAGEMENT							
1.6	Improve Major National and Industry Revisions	<ul style="list-style-type: none"> Internal Steering Committee monitors implementation of major methodological and conceptual proposals for the NIPA comprehensive revision. Continue to develop procedures for flexible annual revisions in off-line systems. Prepare <i>Survey of Current Business</i> article to introduce flexible annual revisions. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	For more on the upcoming 2009 comprehensive revision of the NIPAs, see the preview article in the May, 2008 issue of the <i>Survey of Current Business</i> , or follow the link. For more on flexible annual revisions, see the article in the June, 2008 <i>Survey</i> , or follow the link.	New Classifications for Personal Consumption Expenditures Improving BEA's Accounts Through Flexible Annual Revisions
STATISTICS							
Programs							
1.7	National Income and Product Accounts (NIPA) Estimates	<ul style="list-style-type: none"> Prepare and release quarterly and annual estimates of GDP and NIPA tables for 2005-2008. Prepare to incorporate 2002 I-O table as part of comprehensive revision of the NIPAs. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimate Correct	Follow the link to the latest GDP news release.	GDP News Release
1.8	Monthly Personal Income and Outlays	<ul style="list-style-type: none"> Prepare and release monthly estimates of personal income and outlays for 2005-2008. Prepare to incorporate 2002 I-O table as part of comprehensive revision of the NIPAs. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimate Correct	Follow the link to the latest personal income and outlays news release.	Personal Income News Release
1.9	Fixed Assets and Consumer Durable Goods	<ul style="list-style-type: none"> Prepare and release annual estimates of fixed assets and consumer durables for 2005-2007 for the 2008 annual revision. Begin to prepare annual estimates for the 2009 comprehensive revision. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimate Correct	Follow the link to fixed assets and durable goods.	Fixed Assets Accounts Tables
1.10	International Submissions	<ul style="list-style-type: none"> Update NIPA and fixed asset estimates consistent with 1993 SNA for OECD. Prepare 2004-2007 Government Finance Statistics (GFS) for Treasury to submit to IMF. 	✓		Meeting U.S. International Obligations	Follow the link to SNA-based tables.	SNA and the NIPAs

Report Card

NATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
Addressing Data Gaps and Other Shortcomings							
1.11	Extend research and development (R&D) satellite account into the NIPAs	<ul style="list-style-type: none"> Research and updating of the R&D satellite account is suspended due to unavailability of funding for FY 2008. 		X	Relevance: Customer Satisfaction with Quality of Products and Services Innovation Accounts	This milestone was suspended for 2008 due to budget shortfalls.	NA
1.12	Improve Estimates Using Real-Time Data	<ul style="list-style-type: none"> Based on the evaluation of alternative sources of real-time scanner data, prepare proposal, and if approved, incorporate grocery store lines into PCE goods estimates. Using data from Census Bureau, update measures of taxpayer nonfiling. Evaluate data on consumer electronics; if appropriate, develop proposal and revise estimates in the annual revision. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	For more on the the use of grocery store scanner data, see the August, 2008 issue of the <i>Survey</i> or follow the link. The other milestones are internal.	Annual Revision of the National Income and Product Accounts
1.13	Improve Income Estimates	<ul style="list-style-type: none"> Prepare estimates to reclassify disaster adjustments. Prepare current estimates of wages using both the standard indicator and an experimental indicator. Conduct research comparisons on pension data from multiple sources. Prepare improved industry estimates for under-reporting for partnerships, sole proprietorships, and corporations. Evaluate improved estimates of space rent based on the Consumer Expenditure <i>Survey</i>. Evaluate newly available IRS data that reconciles corporate financial reporting and corporate tax accounting. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	For more on the reclassification of disaster adjustments and the income misreporting adjustments, see the March, 2008 issue of the <i>Survey</i> or follow the link.	Preview of Revised NIPA Estimates for 2002: Effects of Incorporating the 2002 Benchmark I-O Accounts

Report Card

NATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
Addressing Data Gaps and Other Shortcomings							
1.14	Improve Estimates of Personal Consumption Expenditures	<ul style="list-style-type: none"> • Begin to incorporate the 2002 benchmark input-output estimates and Census merchandise line sales on a best-level basis for the comprehensive revision. • Prepare annual revision proposal on air transport prices. • Prepare a proposal to further harmonize the methodology for autos and light truck estimates; proposal will include additional underlying detail for trucks. • Continue research on consistency of motor vehicle unit production data and net export data. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	For more on the improvements to the auto and light truck estimates and to the air transport prices, see the article in the August, 2008 <i>Survey</i> article or follow the link. The other milestones are internal.	Annual Revision of the National Income and Product Accounts
1.15	Improve Estimates of Private Investment	<ul style="list-style-type: none"> • Begin to implement the proposal to benchmark the monthly change in private inventories estimates to annual values. • Develop plans to incorporate indexes based on nonresidential structures contract data. • Conduct research on valuation differences in exports and shipments. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA
1.16	Improve Government Sector Estimates	<ul style="list-style-type: none"> • If proposals are accepted, incorporate into the comprehensive revision the revised estimates of government property and casualty insurance programs, territorial adjustments, the pension benefit guaranty corporation, and strategic petroleum reserves. • Continue planning to develop a real-time <i>Survey</i> of state and local government expenditures. • Develop prototype quarterly reconciliation for Federal receipts and expenditures). 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA

Report Card

NATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
Addressing Data Gaps and Other Shortcomings							
1.17	Improve Fixed Asset Estimates	<ul style="list-style-type: none"> Continue research on fixed asset issues. If feasible, develop plans to incorporate indexes based on nonresidential contract data into the NIPAs. Propose and implement methodological changes to residential fixed assets as needed. Research ways to improve investment by industry and by legal form. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA
Improving Consistency and Integration With Other Accounts							
1.18	Improve Integration of National Accounts with Other U.S. Agency Statistics	<ul style="list-style-type: none"> Continue research to reconcile National Health Expenditures Accounts (NHEA) and NIPA measures for the development of a health satellite account. Begin development of a national production account that is integrated with BLS productivity statistics. Prepare a draft table reconciling NIPAs with multi-factor productivity (MFP) statistics from BLS. Investigate differences between the NIPAs and BLS productivity statistics; consider methods to reduce the differences. Update comparison of NIPAs and flow of funds measures. Begin to provide regular updates to the PCE/CPI reconciliation tables, coordinated with the monthly NIPA releases. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	For more on the health satellite account, see the article in the May, 2008 issue of the <i>Survey</i> , or follow the link. Follow the link to the latest comparison of personal saving in the NIPAs to the Flow of Funds Follow the link for the latest PCE-CPI comparison	Toward A Health Care Satellite Account NIPA-Flow-of-Funds Comparison PCE-CPI Comparison

Report Card

NATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
Improving Consistency and Integration With Other Accounts							
1.19	Research on National Accounts Concepts and Methods	<ul style="list-style-type: none"> Based on outcome of research on defined benefit pension plans, begin developing accrual estimates of pensions. Draft an article for the <i>Survey of Current Business</i> to report on the research results. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA
1.20	Improve Integration of National and Industry Accounts	<ul style="list-style-type: none"> Identify specific components within the industry and national estimates for which differences indicate joint national-industry research may lead to improvements in both the NIPA and industry estimates. Investigate additional ways of incorporating information from the industry accounts into the NIPAs. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA
1.21	Improve Integration of Fixed Assets Estimates	<ul style="list-style-type: none"> Continue research on fixed asset issues, including transfers between government and business. 	✓		Improving GDP and the Economic Accounts	Internal milestone.	NA
Improving Consistency With International Standards							
1.22	Research and Update PCE Classifications	<ul style="list-style-type: none"> Begin to prepare comprehensive revision estimates using the new PCE classification. Prepare a <i>Survey of Current Business</i> article to preview the new classification. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	For more on the new classification for PCE, see the May, 2008 issue of the <i>Survey</i> , or follow the link.	New Classifications for Personal Consumption Expenditures
1.23	Improve Government Sector Estimates	<ul style="list-style-type: none"> Continue research on enterprise and pension plan sectoring, accrual accounting, real output measures, and positive return to government capital. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA
1.24	Improve Consistency with International Standards in NIPA and Fixed Assets Estimates	<ul style="list-style-type: none"> If proposal is approved, prepare estimates to reclassify disaster adjustments. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	For more on their classification of disaster adjustments, see the article in the March, 2008 issue of the <i>Survey</i> or follow the link.	March 2008 Preview of Revised NIPA Estimates for 2002

Bureau of Economic Analysis Strategic Plan, 2008

Report Card

NATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
Improving Consistency With International Standards							
1.25	Implement North American Industry Classification System (NAICS) and North American Product Classification System (NAPCS)	<ul style="list-style-type: none"> Prepare proposal for incorporating 2002 NAICS into fixed assets estimates for the comprehensive revision. Begin to prepare industry estimates on a NAICS 2002 basis. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	For more on the incorporation of 2002 NAICS into industry measures of national income see the March, 2008 issue of the <i>Survey</i> or follow the link.	March 2008 Preview of Revised NIPA Estimates for 2002
1.26	Participate in System of National Accounts (SNA) Revision	<ul style="list-style-type: none"> Evaluate impact of the SNA revision for the NIPAs. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Follow the link to information on the UN Statistics Division Web site about the SNA revision.	UN Information on SNA Revision

INDUSTRY ECONOMIC ACCOUNTS

CUSTOMERS							
2.1	Communication about the Industry Accounts	<ul style="list-style-type: none"> In each year of the plan, maintain and improve communication with data users. Increase users' understanding of the Industry accounts through conferences, Web site improvements, and training sessions. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	The agenda and presentations from FY2008 Users Conference are available on BEA's website under "Conferences and Meetings," or follow the link.	BEA: Conferences and Meetings
EMPLOYEES							
2.2	Employee Development	<ul style="list-style-type: none"> In each year of the plan, emphasize employee development: Continue employee training on the Industry Accounts. Explore opportunities for cross-training both within and outside of Industry Accounts Directorate (IAD). Explore joint projects between the current and benchmark IAD divisions. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimate Correct	Internal milestone.	NA

Report Card

INDUSTRY ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
MANAGEMENT							
2.3	IT Reengineering and Documentation	<ul style="list-style-type: none"> In each year of the plan, continue to improve and integrate the processing systems for the annual I-O, GDP-by-industry, and benchmark I-O accounts. In each year of the plan, continue the documentation of these processing systems and related operating procedures. 	✓		<p>Timeliness: Reliability of Delivery of Economic Data</p> <p>Relevance: Customer Satisfaction with Quality of Products and Services</p> <p>Improving GDP and the Economic Accounts</p>	<p>CIAD and OCIO development of the new annual IO processing system (database, procedures, and interface) continued. This new system integrates some, and will eventually integrate all, of the GDP by industry processing and may provide a common platform for processing the benchmark IO.</p>	NA
2.4	Improve Major Industry and National Revisions	<ul style="list-style-type: none"> Internal Steering Committee monitors implementation of major methodological and conceptual proposals for the NIPA comprehensive revision. Continue to develop procedures for flexible annual revisions in off-line systems. Prepare <i>Survey of Current Business</i> article to introduce flexible annual revisions. 	✓		<p>Relevance: Customer Satisfaction with Quality of Products and Services</p> <p>Improving GDP and the Economic Accounts</p>	<p>For more information on plans for the 2009 comprehensive revision, see various preview articles in the <i>Survey</i>, or follow the links.</p> <p>For more information on flexible annual revisions, see the article in the June, 2008 <i>Survey</i>, or follow the link.</p>	<p>New Classifications for Personal Consumption Expenditures</p> <p>Improving BEA's Accounts Through Flexible Annual Revisions</p>
STATISTICS							
Programs							
2.5	2002 and 2007 Benchmark Input-Output (I O) Accounts	<ul style="list-style-type: none"> Prepare and release supplemental tables to the 2002 benchmark I-O Accounts. Begin to incorporate changes that will be introduced during the 2009 comprehensive revision of the NIPAs into the 2002 benchmark I-O Accounts. 	✓		<p>Timeliness: Reliability of Delivery of Economic Data</p> <p>Relevance: Customer Satisfaction with Quality of Products and Services</p> <p>Accuracy: Percent of GDP Estimate Correct</p> <p>Improving GDP and the Economic Accounts</p>	For supplemental tables, follow the link.	BEA : Benchmark Input-Output Data
2.6	Annual Industry Accounts (Integrated Annual I-O and GDP-by Industry Accounts)	<ul style="list-style-type: none"> Prepare and release all estimates for 2006 and revised estimates for 2005 and 2004. Prepare for comprehensive revision based on 2002 benchmark I-O accounts and 2009 comprehensive revision of the NIPAs. 	✓		<p>Timeliness: Reliability of Delivery of Economic Data</p> <p>Relevance: Customer Satisfaction with Quality of Products and Services</p> <p>Accuracy: Percent of GDP Estimate Correct</p> <p>Improving GDP and the Economic Accounts</p>	The 2007 annual revision of the integrated accounts was successfully completed, Initiative was taken that improved the estimates by incorporating accelerated manufacturing production data. See February 2008 SCB.	BEA Industry Economic Accounts

Report Card

INDUSTRY ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
Programs							
2.7	Advance GDP-by-Industry Estimates	<ul style="list-style-type: none"> In each year of plan, prepare and release advance estimates of GDP-by-industry for the previous calendar year. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimate Correct	The advance 2007 statistics were successfully released. See May 2008 SCB.	BEA Industry Economic Accounts
2.8	GDP by Industry Estimates for the International Community	<ul style="list-style-type: none"> In each year of plan, prepare and release GDP-by-industry estimates from that year's update of the Annual Industry Accounts (see milestone 2.6) which are made consistent with the 1993 SNA and provided to the OECD for international comparisons. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimate Correct Meeting U.S. International Obligations	The 2007 annual revision results were made consistent with the 1993 SNA and submitted on schedule according to a newly-prescribed formats.	NA
2.9	Travel and Tourism Satellite Accounts (TTSA)	<ul style="list-style-type: none"> If external funding allows, prepare and release 2007 and revised 2004-2006 annual estimates of the TTSA and quarterly estimates of tourism commodity sales and tourism industry employment. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimate Correct	For information on the TTSA's, see the June, 2008 issue of the <i>Survey</i> , or follow the link.	U.S. Travel and Tourism Satellite Accounts for 2004-2007
Assessing and Enhancing the Benchmark Input-Output Accounts							
2.10	Improved Estimates of Final Uses in the Benchmark I O Accounts	<ul style="list-style-type: none"> In each year, research new data sources and estimating methods for selected final uses categories. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA

Report Card

INDUSTRY ECONOMIC ACCOUNTS

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STATISTICS							
Assessing and Enhancing the Benchmark Input-Output Accounts							
2.11	Improved Estimates of Value Added by Industry in the Input-Output Accounts	<ul style="list-style-type: none"> Evaluate methodology to reconcile estimates of gross operating surplus. Modify methodology based on findings, where appropriate, for the preparation of the Annual I-O accounts. Determine the need for adjustment of industry output and input estimates for selected industries with large compensation differences between the NIPAs and the benchmark I-O accounts. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone; for more information on the methodology used to reconcile estimates of gross operating surplus in the benchmark and annual industry accounts, see the article in the December, 2007 <i>Survey</i> , or follow the link.	Integrating the 2002 Benchmark Input-Output Accounts and the 2002 Annual Industry Accounts
2.12	Incorporate R&D as Investment into the 2007 Benchmark I O Accounts	<ul style="list-style-type: none"> Extend methodology for incorporating R&D as investment into the Benchmark I-O Accounts. Begin creating a test database for treating R&D as investment based on the 2002 Benchmark I-O Accounts. Develop plan and schedule for integrating prototype estimates into 2007 benchmark process. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts Innovation Accounts	Internal milestone.	NA
Assessing and Enhancing the Annual Input-Output and GDP-by-Industry Accounts							
2.13	Quarterly GDP-by-Industry Estimates	<ul style="list-style-type: none"> Test and evaluate experimental estimates for reliability and consistency. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA
2.14	Improved Advance GDP by Industry Estimates	<ul style="list-style-type: none"> Evaluate advance estimates that use single-deflation and the prototype advance estimates that use double-deflation for 2006. Update prototype advance estimates for 2007. Continue to improve quantity indexes and price indexes for gross output and intermediate inputs. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone. Double-deflated value added estimates were prepared for future research purposes.	NA

Report Card

INDUSTRY ECONOMIC ACCOUNTS

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STATISTICS							
Assessing and Enhancing the Annual Input-Output and GDP-by-Industry Accounts							
2.15	Improved Estimates for Annual Industry Accounts	<p>In each year:</p> <ul style="list-style-type: none"> Prepare and evaluate interpolations between benchmark year estimates, extrapolations of intermediate inputs based on Census annual surveys, and estimates of imported intermediate services inputs based on BEA annual surveys. Prepare for new PCE categories from the Benchmark I-O accounts and the NIPAs. Continue to develop other new methodologies for improved estimates for the comprehensive revision. 	✓		<p>Relevance: Customer Satisfaction with Quality of Products and Services</p> <p>Accuracy: Percent of GDP Estimates Correct</p> <p>Improving GDP and the Economic Accounts</p>	Internal milestone.	NA
Assessing and Enhancing Satellite Accounts (R&D)							
2.16	Development of Satellite Research and Development (R&D) Account	<ul style="list-style-type: none"> Continue research for extending the preliminary industry-level R&D satellite account to include added detail for services, government, and non-profit R&D. 	✓		<p>Relevance: Customer Satisfaction with Quality of Products and Services</p> <p>Innovation Accounts</p>	The preliminary industry-level R&D satellite account, to provide industry detail for services, government, and non-profit R&D, was suspended for 2008 due to budget shortfalls. Additional funding from NSF allowed the continuation of work on the development of methodology and the research for extending the preliminary account.	NA
Integration with BLS Productivity Estimates							
2.17	Review and Reconcile Output with Comparable Bureau of Labor Statistics (BLS) Measures	<ul style="list-style-type: none"> In each year of plan, work with BLS to implement proposals to harmonize measures of industry output and to produce papers that document these efforts. 	✓		<p>Relevance: Customer Satisfaction with Quality of Products and Services</p> <p>Improving GDP and the Economic Accounts</p>	Internal milestone.	NA

Report Card

INDUSTRY ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
Integration with National Economic Accounts							
2.18	Improve Integration of National and Industry Accounts	<ul style="list-style-type: none"> Identify specific components within the industry and national estimates for which differences indicate joint national-industry research may lead to improvements in both the NIPA and industry estimates. Investigate additional ways of incorporating information from the industry accounts into the NIPAs. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA

INTERNATIONAL ECONOMIC ACCOUNTS

CUSTOMERS							
3.1	Analyses and Articles	<ul style="list-style-type: none"> In each year, prepare regular articles and analyses. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	For articles related to BEA's international accounts, see the "Articles" section of the International page of BEA's website, or follow the link.	BEA International Economic Accounts: Articles and Publications
3.2	Prepare Additional Special Studies	<ul style="list-style-type: none"> In each year, prepare special studies to extend analysis of international accounts data. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	For an example of a research article related to BEA's international accounts, see "Treatment of International Research and Development as Investment: Issues and Estimates" in the "Papers and Working Papers" section of BEA's homepage at www.bea.gov, or follow the link.	Treatment of International Research and Development as Investment
3.3	Electronic Data Collection and Dissemination	<ul style="list-style-type: none"> In each year, maintain and update the international accounts Web site and the electronic reporting system. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	For electronic survey forms, see the "Survey Forms and Related Materials" section of the International page of BEA's website, or follow the link.	BEA: International Economic Accounts: Survey Forms and Related Materials

Report Card

INTERNATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
CUSTOMERS							
3.4	Presentations	<ul style="list-style-type: none"> In each year, present research and analysis at outside conferences. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	For an example of a presentation related to BEA's international accounts, see "Do U.S. Multinationals Engage in Sequential Choice? Evidence from New Manufacturing Operations in Europe" in the "Papers and Working Papers" section of BEA's homepage at www.bea.gov, or follow the link.	http://www.bea.gov/papers/pdf/mataloni_oecd_wpgi_2007.pdf
3.5	Special Sworn Employees Program	<ul style="list-style-type: none"> In each year, support and cultivate special sworn employees program and provide information on their research results on BEA's web site and in occasional <i>Survey of Current Business</i> articles. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
EMPLOYEES							
3.6	Reorganize Directorate	<ul style="list-style-type: none"> Complete the reorganization of the directorate with an emphasis on improved communication, broadened areas of employee responsibilities, and cross-training opportunities. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
3.7	Cross-Divisional Teams	<ul style="list-style-type: none"> In each year, use cross-divisional teams to work on special or on-going projects, as appropriate. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
3.8	Hiring and Succession Planning	<ul style="list-style-type: none"> In each year, emphasize and expand initiatives for timely replacement of staff when openings occur. In each year, continue and expand developmental assignments for staff, such as outside presentations, committee service, and assignments in new areas. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA

Report Card

INTERNATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
MANAGEMENT							
3.9	International Statistical Leadership	<ul style="list-style-type: none"> In each year, assist other nations seeking support in upgrading and modernizing their statistics, especially in the areas of foreign direct investment and international services. 	✓		Meeting U.S. International Obligations	Internal milestone.	NA
3.10	Reorganize Directorate	<ul style="list-style-type: none"> Complete the of reorganization of the directorate, with an emphasis on a more streamlined and better focused organization. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
3.11	Modernization and maintenance of IT systems for international accounts	<ul style="list-style-type: none"> In each year, work to modernize and maintain the IT systems for the international accounts and related survey processing systems. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA
STATISTICS							
3.12	International Transactions Accounts (ITAs)	<ul style="list-style-type: none"> In each year, prepare and release estimates for the ITAs. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	For international transactions estimates, see the "Balance of Payments (International Transactions)" section of the International page or the latest International Transactions news release on BEA's website at www.bea.gov, or follow the links.	BEA: International Economics Accounts: Balance of Payments (International Transactions) BEA : News Release: U.S. International Transactions, Second Quarter 2008
3.13	International Investment Position (IIP) Accounts	<ul style="list-style-type: none"> In each year, prepare and release annual estimates of the IIP. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	For international investment position estimates, see the "International Investment Position" section of the International page or the latest International Investment Position news release on BEA's website at www.bea.gov, or follow the links.	BEA International Economics Accounts: International Investment Position BEA : News Release: U.S. Net International Investment Position at Yearend 2007
3.14	Benchmark and Annual Financial and Operating (F&O) Data	<ul style="list-style-type: none"> In each year, prepare and release F&O estimates. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	For F&O data, see the "Operations of Multinational Companies" section of the International page of BEA's website, or follow the link.	BEA: International Economics Accounts: Operations of Multinational Companies

Report Card

INTERNATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
3.15	International Services	<ul style="list-style-type: none"> In each year, prepare and release estimates of international services transactions. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	For international services estimates, see the "International Services" section of the International page of BEA's website, or follow the link.	BEA International Economic Accounts: International Services
New Initiatives							
3.16	Adjust survey program for multinationals to meet reduced resources	<ul style="list-style-type: none"> Redesign annual survey of foreign direct investment in the United States to reduce detail and raise reporting thresholds. Redesign tables and other statistical outputs as appropriate. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA
3.17	Research and Improve Estimates of Affiliated and Unaffiliated Services Trade	<ul style="list-style-type: none"> Obtain data from Census Bureau's Company Organization Survey to improve sample frames for BEA surveys of international trade in services. Research improvements of statistical techniques, such as improved statistical sampling and estimation methods. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
3.18	Derivatives	<ul style="list-style-type: none"> In each year, include results of the Treasury Department's recently introduced financial derivatives survey in the ITAs and IIP accounts. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	For estimates of financial derivatives, see the "Balance of Payments (International Transactions)" section and the "International Investment Position" section of the International page of BEA's website, or follow the links.	BEA: International Economics Accounts: Balance of Payments (International Transactions) BEA: International Economics Accounts: International Investment Position
3.19	Quarterly Surveys of International Services Transactions	<ul style="list-style-type: none"> Continue conducting integrated surveys of trade in services that combine data on affiliated and unaffiliated transactions on the same survey instruments and incorporate the results into the ITAs. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	For electronic survey forms, select "US. International Services" in the "Survey Forms and Related Materials" section of the International page of BEA's website, or follow the link.	BEA: International Surveys: U.S. International Services Transactions

Report Card

INTERNATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
New Initiatives							
3.20	Benchmark Surveys of International Services Transactions	<ul style="list-style-type: none"> Design a new benchmark survey of international insurance transactions covering transactions in 2008. Incorporate results of the 2006 benchmark survey of selected services in the ITAs. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone. For the incorporation of the 2006 benchmark survey, see Christopher L. Bach, "Annual Revision of the U.S. International Accounts, 1974-2007," <i>Survey of Current Business</i> , July 2008, 36-52, or follow the link.	Annual Revision of the U.S. International Accounts, 1974-2007
3.21	Utilize Statistical Sampling Techniques	<ul style="list-style-type: none"> Consider more extensive use of statistical sampling for annual surveys. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
3.22	Monitor and Contribute to the Work of International Organizations in Updating Statistical Standards	<ul style="list-style-type: none"> In each year, contribute as appropriate to the work of groups involved with updating international statistical standards. 	✓		Meeting U.S. International Obligations	Internal milestone. BEA has been actively involved in the ongoing review and revision of several international statistical standards publications, including the Balance of Payments Manual, the Benchmark Definition of Foreign Direct Investment, and the Manual on Statistics of International Trade in Services. For more information, follow the links.	IMF's Statistics Department - Balance of Payments Manual 6 OECD - Benchmark of Foreign Direct Investment United Nations Statistics Division - Manual on Statistics of Trade in International Services
3.23	Update Statistical Methods	<ul style="list-style-type: none"> In each year, implement improvements to the international accounts, in light of the most recent international recommendations. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
3.24	Improvements to Coverage of Banks in Surveys of Multinational Company (MNC) Operations	<ul style="list-style-type: none"> Conduct the 2007 annual survey of U.S. direct investment abroad, including coverage of bank activities. Obtain OMB clearance to cover bank activities on BEA's annual surveys of foreign direct investment in the U.S., beginning with data year 2008. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	For the survey form covering bank activities, see Form BE-11B(FN) in the "Survey Forms and Related Materials" section of the International page of BEA's website, or follow the link. Obtaining OMB clearance is an internal milestone.	BEA:International Surveys: U.S. Direct Investment Abroad

Report Card

INTERNATIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
New Initiatives							
3.25	Supplemental Classifications for Holding Companies	<ul style="list-style-type: none"> Research ways to reclassify the investments of U.S. MNCs in foreign holding companies and other indirectly-owned affiliates to their ultimate destinations and industries. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
3.26	Cognitive Redesign of Surveys	<ul style="list-style-type: none"> Building on improvements introduced in the quarterly survey of foreign direct investment in the United States, extend survey design improvements to other BEA surveys. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
3.27	Interagency Data Sharing Projects	<ul style="list-style-type: none"> Arrange and conduct interagency data sharing projects with Census, BLS and others to improve the quantity, quality, and analysis of data on direct investment, trade in services, and other topics related to international trade and investment. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	BEA: International: Projects linking BEA data with data from other statistical agencies
3.28	Improvements to Travel Estimates with Credit Card Data	<ul style="list-style-type: none"> Seek OMB approval for survey of credit card companies. Conduct survey of passengers to determine means of payment used in international travel. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA

REGIONAL ECONOMIC ACCOUNTS

CUSTOMERS							
4.1	External Communication Enhancements for the Regional Program	<ul style="list-style-type: none"> Expand external outreach with strategic partners/customers by: organizing a user conference with external partners, holding user training workshops, and presenting at regional economics conferences. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Four in-house RIMS workshops and one conference workshop were held.	BEA Regional Program Outreach

Report Card

REGIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
CUSTOMERS							
4.2	RIMS Online Systems	<ul style="list-style-type: none"> Evaluate technology for further improvements to the RIMS Web-based ordering and estimate delivery system. Continue development of a RIMS online training capability. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	For detail on RIMS, follow the link.	BEA : Regional Input-Output Modeling System (RIMS II)
4.3	Personal Income Mapping	<ul style="list-style-type: none"> Implement full version of interactive mapping software. Modify mapping application as indicated by user feedback. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Follow the link for the mapping application.	Personal Income and Employment Map
4.4	User Handbooks and Methodology Volumes	<ul style="list-style-type: none"> Begin development of a revised RIMS User Handbook. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
EMPLOYEES							
4.5	Staff Professional Development	<ul style="list-style-type: none"> Provide staff with opportunities to develop professionally, especially with respect to presentational and communication skills. Continue in-house Regional speaker series and reading group. Offer basic Regional Economics course if needed. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
4.6	Team Building	<ul style="list-style-type: none"> In each year, organize teams as needed. In each year, provide team building training. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
4.7	Mentoring/ Sponsoring	<ul style="list-style-type: none"> In each year, update New Employee Handbook as needed, provide new employee orientation, and continue participation in BEA sponsorship program by assigning a sponsor to each new employee. Participate in BEA mentoring program. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
MANAGEMENT							
4.8	Manage BEA's Staff	<ul style="list-style-type: none"> In each year, attract, recruit, and retain a highly qualified, diverse workforce. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA

Report Card

REGIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
MANAGEMENT							
4.9	Manage BEA's Budget	<ul style="list-style-type: none"> In each year, ensure the Regional Program meets all budget requirements or constraints. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
4.10	Manage BEA's IT Infrastructure	<ul style="list-style-type: none"> In each year, improve the regional pages of the BEA Web site. In each year, update estimation systems and documentation as needed. In each year, provide IT training to staff. In each year, monitor performance of integrated RIMS estimation and Web ordering and delivery system, making changes as needed. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
4.11	Manage Inter-divisional and Inter-agency Communications	<ul style="list-style-type: none"> In each year, participate in Bureau-wide committees. In each year, participate in interagency quarterly meetings with Census, IRS, and BLS. In each year, share Regional Bi-Weekly report with BEA Directorates. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
4.12	Manage for Efficiency Gains	<ul style="list-style-type: none"> In each year, assess the relevance, timeliness, and accuracy of the Regional Accounts. If relevance assessment leads to need for new or improved products, restructure resources to accommodate. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
STATISTICS							
Base Program							
4.13	Annual/ Benchmark State Personal Income (SPI) Including Disposable SPI	<ul style="list-style-type: none"> Prepare and release annual 2007 SPI with NAICS industries. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	For information on the 2007 SPI estimate, see the news release at http://www.bea.gov/newsreleases/regional/spi/spi_newsrelease.htm , or follow the link.	BEA : News Release: State Personal Income 2007 BEA: State Annual Personal Income

Report Card

REGIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
Base Program							
4.14	Annual/ Benchmark Gross Domestic Product (GDP) by state	<ul style="list-style-type: none"> Prepare and release GDP-by-state annual revision for 2004-2006 on a NAICS basis. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	For more information on the 2007 GDP By State estimate, see the news release at http://www.bea.gov/newsreleases/regional/gdp_state/gsp_newsrelease.htm and the GDP by State section on the Regional page of BEA's website, or follow the links.	BEA News Release (GDP by State) BEA : Gross Domestic Product by State
4.15	Quarterly SPI	<ul style="list-style-type: none"> Prepare and release quarterly SPI with NAICS industries. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Follow the links for the latest news releases for quarterly and state personal income estimates.	BEA : News Release: State Personal Income: First Quarter 2008 BEA : State Annual Personal Income
4.16	Annual Local Area Personal Income (LAPI)	<ul style="list-style-type: none"> Prepare and release annual 2006 LAPI with NAICS subsector industries and new area definitions. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Follow the link for the latest local area personal income estimates.	BEA : News Release: Local Area Personal Income, 2006 BEA: Local Area Personal Income
4.17	Regional Input Output Multipliers	<ul style="list-style-type: none"> Dependent on timing of Industry Accounts benchmark release, incorporate 2002 national benchmark I-O table and local area data. Incorporate 2006 annual I-O table and local area data. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	RIMS multipliers incorporating estimates from the 2006 annual I-O table will be released in September. The 2002 benchmark accounts will be incorporated in FY2009.	NA
4.18	Implementation of NAICS for GDP by state	<ul style="list-style-type: none"> Continue research to extend NAICS-based GDP by state back to 1992. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA

Report Card

REGIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
Base Program							
4.19	Advance GDP by state	<ul style="list-style-type: none"> Make acceleration permanent—from 18 months after the reference year to 6 months after the reference year. Prepare and release advance total and sector-level GDP by state for 2007. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Follow the links for the latest estimates of GDP by state.	BEA News Release (GDP by State) BEA : Gross Domestic Product by State
NEW INITIATIVES							
Accelerated Estimates							
4.20	Accelerated Metropolitan Area Personal Income (MAPI)	<ul style="list-style-type: none"> Prepare and release accelerated preliminary annual 2007 MAPI. Complete quality evaluation. If quality is sufficient, make acceleration permanent—from 16 months after the reference year to 8 months after the reference year. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Follow the link for the latest news release for personal income for metropolitan areas.	BEA: News Release: Personal Income for Metropolitan Areas, 2007 BEA: Local Area Personal Income
4.21	Accelerated County-Level Personal Income and Components	<ul style="list-style-type: none"> In each year, research the feasibility of accelerating the release of county income estimates. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts Expansion of Regional Data	Internal milestone.	NA
New Estimates and Area Definitions							
4.22	Disposable Metropolitan Area Personal Income (MAPI)	<ul style="list-style-type: none"> Research and evaluate the feasibility of producing disposable MAPI on the same schedule as local area personal income. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone. For more on the estimation of metropolitan area disposable personal income, see "Metropolitan Area Disposable Personal Income: Methodology and Results for 2001-2004," or follow the link.	Metropolitan Area Disposable Personal Income

Report Card

REGIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
NEW INITIATIVES							
New Estimates and Area Definitions							
4.23	Alternative Measures of Income by State	<ul style="list-style-type: none"> If feasible, prepare and release alternative measures of income and pension receipts by state. Evaluate the estimates and modify procedures and/or source data as appropriate. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	State Retirement Income Estimates and an Alternative Measure of State Personal Income
4.24	Substate Gross Product	<ul style="list-style-type: none"> In each year that funding allows, prepare and release top-down prototype estimates of GDP by metropolitan area for the year two years prior at the NAICS subsector level. Monitor revisions to previous prototype estimates. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts Expansion of Regional Data	For estimates and more information about GDP by metropolitan area, follow the links.	BEA Introduces New Measures of the Metropolitan Economy Gross Domestic Product by Metropolitan Area
4.25	Revised BEA Economic Areas	<ul style="list-style-type: none"> Continue assessing the use of ACS, LEHD commuting patterns, and other data for future revisions to BEA economic areas. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
4.26	Regional Estimation of Research & Development Investment	<ul style="list-style-type: none"> Obtain feedback from potential users regarding BEA's plans to incorporate R&D investment into the regional accounts. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts Innovation Accounts	Internal milestone	Treatment of Regional Research and Development as Investment Issues and Estimates
Program Improvements							
4.27	Enhancements to RIMS Multipliers	<ul style="list-style-type: none"> Implement and evaluate new regionalization methods, revising methods as needed. Continue research into estimating interregional flows. 		X	Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Postponed in order to commit more resources to the R&D project detailed in element 4.26.	NA

Report Card

REGIONAL ECONOMIC ACCOUNTS

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
NEW INITIATIVES							
Program Improvements							
4.28	Improved Consistency of BEA's Economic Accounts	<ul style="list-style-type: none"> Investigate source data and methods to produce gross output measures in the GDP-by-state accounts, further integrating the GDP-by-state and regional I-O accounts. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
4.29	New Source Data for GDP by state and Personal Income Estimates	<ul style="list-style-type: none"> In each year, investigate and, as appropriate, incorporate new source data into personal income. In each year, research new data sources for improving the accuracy of the advance GDP-by-state estimates. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
4.30	Improved GDP-by-State Methodology/Estimations from the Product Side	<ul style="list-style-type: none"> Prepare experimental estimates of expenditures by state for 1997. Evaluate these estimates and develop methodology for estimating expenditures by state for 2002. Conduct research on methodology for preparing annual estimates of expenditures by state. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA
4.31	Improved GDP by State Real Estimates	<ul style="list-style-type: none"> Complete preliminary paper on estimating state price levels. If sufficient resources exist, complete 2005 estimates of interarea price levels for states and metropolitan areas. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone. For more on the estimation of state price levels, see the paper, "Estimates of State and Metropolitan Price Levels for Consumption Goods and Services in the United States, 2005," or follow the link.	Estimates of State and Metropolitan Price Levels for Consumption Goods and Services in the United States, 2005
4.32	Improved Regional Income and Product Estimates	<ul style="list-style-type: none"> Investigate definitional, statistical, and methodological improvements to the regional estimates for the comprehensive revision of the NIPA's 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA

Report Card

STATISTICAL AND METHODOLOGICAL SUPPORT

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
5.1	Program Support	<ul style="list-style-type: none"> Expand data sharing opportunities with the Census Bureau and BLS. Work with the Internal Revenue Service on implementing new regulations. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
5.2	External Sessions	<ul style="list-style-type: none"> Organize sessions to showcase recent BEA research, such as sessions at ASSA, IARIW and National Bureau of Economic Research (NBER). 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	BEA: Conferences and Meetings
5.3	Research	<ul style="list-style-type: none"> Support and foster research across BEA, working jointly with program staff. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts Expansion of Regional Data Health Sector Innovation Accounts	Internal milestone.	NA
5.4	Conduct Research for Innovation Satellite Accounts	<ul style="list-style-type: none"> Participate in NAS workshop on "Intangible Assets" and publish the proceedings. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Innovation Accounts	Internal milestone. Proceedings are being compiled. For more on the role of measuring innovation in GDP, follow the link.	Measuring Innovation's Role in GDP & Productivity Growth
5.5	Conduct Research for Health Satellite Account	<ul style="list-style-type: none"> Continue researching source data and methods for Health Satellite Account. Publish introductory article on Health Satellite Account for the <i>Survey</i>. Conduct NAS workshop on the account and publish the proceedings. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Health Sector	For more on the health satellite account, see the article in the May, 2008 issue of the <i>Survey</i> , or follow the link.	Toward a Health Care Satellite Account

Report Card

STATISTICAL AND METHODOLOGICAL SUPPORT

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
5.6	Maintenance and Improvement of Source Data	<ul style="list-style-type: none"> Work with Census Bureau to improve Manufacturers' Shipments, Inventories, and Orders (M3); Annual Survey of Manufacturers (ASM); and the Business Expenditures Survey (BEA). 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
5.7		<ul style="list-style-type: none"> Expand SAS for expenses and work with Census to maintain the overall industry detail. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
5.8		NA	NA	NA	NA	There was no 2008 activity for this milestone.	NA
5.9		<ul style="list-style-type: none"> Review NAICS for future changes. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA
5.10		<ul style="list-style-type: none"> Continue development of NAPCS. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA
5.11		<ul style="list-style-type: none"> Incorporate QSS and work with Census on the expansion of QSS. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
5.12		Maintaining Quality of Estimates	<ul style="list-style-type: none"> Maintain information under the IQG and address any concerns. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.
5.13	Establish Relationships with the Research Community	<ul style="list-style-type: none"> Maintain contacts with the research community. When the budget allows, fund research related to BEA program areas. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services Improving GDP and the Economic Accounts	Internal milestone.	NA

Report Card

MANAGEMENT SUPPORT: ADMINISTRATIVE AND COMMUNICATIONS SERVICES

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
CUSTOMERS							
Sustaining and Enhancing BEA's External Communications							
6.1	Public Web Site	<ul style="list-style-type: none"> In each year, implement improvements identified in the previous year's Web site customer satisfaction survey, with input from BEA program areas. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
6.2		<ul style="list-style-type: none"> Expand Newsroom page on BEA Web site. 		X	Relevance: Customer Satisfaction with Quality of Products and Services	Postponed due to WebManager Vacancy.	BEA : Newsroom
6.3	Survey of Current Business	<ul style="list-style-type: none"> In each year, provide design expertise for all charts, graphics and ads printed in the <i>Survey of Current Business</i>. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
6.4		<ul style="list-style-type: none"> In each year, manage the production of the <i>Survey of Current Business</i>. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
6.5	Publication and Graphic Design Activities	<ul style="list-style-type: none"> In each year, manage production and desktop publishing of all tables, charts, and graphics for agency print and online publications. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
6.6	Customer Satisfaction Surveys	<ul style="list-style-type: none"> In each year, evaluate results of the previous year's Customer Satisfaction Survey and develop action plan in response. In each year, conduct Customer Satisfaction Survey with input from program areas and Web Steering Committee. In each year, expand Web site Customer Satisfaction Survey to include additional and/or alternate Web pages. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone. For more information on the Customer Satisfaction Report, follow the link.	2007 Report on the Customer Satisfaction Survey

Bureau of Economic Analysis Strategic Plan, 2008

Report Card

MANAGEMENT SUPPORT: ADMINISTRATIVE AND COMMUNICATIONS SERVICES

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
CUSTOMERS							
Sustaining and Enhancing BEA's External Communications							
6.7	Expanded Media and Outreach Activities	<ul style="list-style-type: none"> In each year, manage and enhance nationwide media coverage for BEA products and services through targeted advisories and briefings. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
6.8		<ul style="list-style-type: none"> In each year, create the following year's conference schedule to integrate program area outreach efforts. In each year, organize media, local Congressional and academic institution briefings. In each year, conduct planning meetings with staff members attending conference or exhibit events. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
6.9		Agency Communications Plan	<ul style="list-style-type: none"> In each year, collaborate with program areas to develop, update, and maintain an agency-wide communications plan to facilitate coordinated activities to inform and engage stakeholders. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.
EMPLOYEES							
Sustaining and Enhancing BEA's Internal Communications							
6.10	Internal Communications	<ul style="list-style-type: none"> In each year, maintain and enhance the BEA Intranet. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Correct	Internal milestone.	NA
6.11		<ul style="list-style-type: none"> In each year, manage the writing, editing, design, and production of the in-house daily News Clips and the quarterly BEA Details. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA

Report Card

MANAGEMENT SUPPORT: ADMINISTRATIVE AND COMMUNICATIONS SERVICES

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
EMPLOYEES							
Sustaining and Enhancing BEA's Internal Communications							
6.12	Meetings	<ul style="list-style-type: none"> In each year, manage Bureau-wide meetings and events, including the Advisory Committee Meeting, Annual Awards Ceremony, Children's Art Contest, "BEA in the News" Brown Bags, Academia Open House events, teleconferences, and special roll-outs and kickoffs. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
Assessing and Improving BEA's Organizational Climate							
6.13	Organizational Assessment	<ul style="list-style-type: none"> Conduct FY2008 Organizational Assessment Survey (OAS). 		X	Relevance: Customer Satisfaction with Quality of Products and Services	The survey has been postponed until the first quarter of FY 2009 due to budgetary constraints.	NA
6.14	Quality of Work Life Program	<ul style="list-style-type: none"> In each year of plan, evaluate the effectiveness of the Quality of Work Life Program. In each year of plan, implement improvements to Quality of Work Life Program based on evaluation. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Correct	Internal milestone.	NA
Managing BEA's Workforce Toward Effective Accomplishment of the Mission							
6.15	Workforce Development	<ul style="list-style-type: none"> Implement improvements to workforce development program based on previous evaluation. Introduce IT Specialist core competencies. Launch Workforce Development Model. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Correct	Internal milestone.	NA
6.16	Workforce Management	<ul style="list-style-type: none"> In each year of plan, evaluate the effectiveness of recruitment, retention, and succession efforts and identify processes to be improved. In each year of plan, implement improvements to the recruitment, retention, and succession efforts based on previous evaluation. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Correct	Internal milestone.	NA

Report Card

MANAGEMENT SUPPORT: ADMINISTRATIVE AND COMMUNICATIONS SERVICES

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
EMPLOYEES							
Sustaining and Enhancing Workforce Safety and Security							
6.17	Security Programs	<ul style="list-style-type: none"> Evaluate effectiveness of security programs and evaluate physical security measures to ensure workplace safety. Implement HSPD-12 requirements. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Correct	Internal milestone.	NA
6.18	Safety & Health Programs	<ul style="list-style-type: none"> Implement improvements to safety and health program identified in FY 2007 review. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Correct	Internal milestone.	NA
MANAGEMENT							
Ensuring the Continuation of BEA's Mission and Essential Functions in an Emergency							
6.19	Continuity of Operations Plan (COOP)	<ul style="list-style-type: none"> In each year, evaluate COOP. In each year, implement improvements to COOP based on evaluation. In each year, test effectiveness of COOP. In each year, provide training to employees on COOP. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Correct	Internal milestone.	NA
Sustaining and Enhancing the Management and Integration of BEA's Resources							
6.20	Advisory Committee Management	<ul style="list-style-type: none"> In each year, conduct BEA advisory committee meetings. In each year, review procedures and processes and identify improvements to process. In each year, implement improvements identified in previous year's review. In each year, review appointment terms. In alternating years beginning with 2009, renew committee charter. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Correct	Internal milestone.	NA

Report Card

MANAGEMENT SUPPORT: ADMINISTRATIVE AND COMMUNICATIONS SERVICES

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
MANAGEMENT							
Sustaining and Enhancing the Management of BEA's Resources							
6.21	Financial Management	<ul style="list-style-type: none"> Implement improvements to budget execution processes identified in FY 2007 review. Develop enhanced automated budget execution reports and downloads for customer use. Assess MIS Phase II budget formulation and execution applications. Prepare FY 2009 BEA President's budget submission. Prepare FY 2010 Secretarial and OMB budget submissions. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Correct	Internal milestone.	NA
6.22	Acquisition Management	<ul style="list-style-type: none"> Begin procurement operations with Census. Implement improvements identified in FY 2007 review of procurement operations. Work with external service provider to ensure that BEA procurements are completed in an accurate and timely manner. Develop 5-year plan for lease/space options in 2013. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Correct	Internal milestone.	NA

INFORMATION TECHNOLOGY

CUSTOMERS							
Redesign Core Systems and Applications to Improve Timeliness, Accuracy, and Comprehensiveness of Bureau Outputs							
7.1	Electronic Survey Reporting	<ul style="list-style-type: none"> Complete the conversion of all active electronic surveys over to eFile (the 2nd generation system) and retire the 8yr-old ASTAR electronic survey data collection system. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA

Report Card

INFORMATION TECHNOLOGY

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
CUSTOMERS							
Redesign Core Systems and Applications to Improve Timeliness, Accuracy, and Comprehensiveness of Bureau Outputs							
7.2	Regional Systems	<ul style="list-style-type: none"> In each year of plan, support the RIMS web-based ordering/ delivery system. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
Standardize Data Structures and Databases to Use Web Technologies to Improve the Collection, Access, and Dissemination of Data							
7.3	Web Applications	<ul style="list-style-type: none"> Support and upgrade interactive data dissemination web applications as appropriate. Begin upgrade to Cold Fusion 8. Complete a usability study of the interactive web data dissemination applications on BEA's web site to identify potential opportunities to improve customer access to BEA data. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
Maintain Infrastructure to Ensure Reliability and Security.							
7.4	Internet Support	<ul style="list-style-type: none"> In each year of plan, provide technical support for BEA internet infrastructure. 	✓		Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
EMPLOYEES							
Efficiently Manage IT Investments in Support of BEA's Mission, Vision, and Strategic Objectives.							
7.5	IT Training	<ul style="list-style-type: none"> Maintain an effective IT Training Program. Provide necessary IT training to Bureau staff. Develop and publish training plan. Begin upgrade of training room. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
Redesign Core Systems and Applications to Improve Timeliness, Accuracy, and Comprehensiveness of Bureau Outputs							
7.6	Commercial Off-The-Shelf (COTS) Software	<ul style="list-style-type: none"> Upgrade/Add various COTS software as needed. Lead review and validation of Software Architecture Team standards. 	✓		Timeliness: Reliability of Delivery of Economic Data Accuracy: Percent of GDP Estimates Correct Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA

Report Card

INFORMATION TECHNOLOGY

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
EMPLOYEES							
Standardize Data Structures and Databases to Use Web Technologies to Improve the Collection, Access, and Dissemination of Data							
7.7	Intranet Support	<ul style="list-style-type: none"> Support BEA intranet home page as needed. Maintain OCIO home page and content as needed. Implement collaboration software. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
Maintain Infrastructure to Ensure Reliability and Security.							
7.8	HelpDesk	<ul style="list-style-type: none"> Investigate possible upgrade or replacement to HelpDesk tracking system. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
7.9		<ul style="list-style-type: none"> Conduct OCIO customer satisfaction survey. 		X	Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone. Not completed because resources had to be diverted to meet additional IT security technical requirements and oversight reporting and activities.	NA
7.10	Voice Mail System	<ul style="list-style-type: none"> Upgrade telephone and voice mail systems. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
7.11	Desktop Management System Software	<ul style="list-style-type: none"> Maintain desktop management system software. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
7.12	Desktop and Laptop	<ul style="list-style-type: none"> If approved, implement new client workstation. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
7.13	E-Mail System	<ul style="list-style-type: none"> Research new messaging technologies. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
7.14	Mobile Technology	<ul style="list-style-type: none"> Continue to support mobile technology. Investigate wireless technology for conference rooms. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA

Report Card

INFORMATION TECHNOLOGY

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
EMPLOYEES							
Maintain Infrastructure to Ensure Reliability and Security.							
7.15	Printers	<ul style="list-style-type: none"> In each year, maintain network and personal printers. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
7.16	WebCasting	<ul style="list-style-type: none"> In each year, support webcast operations and enhance as necessary. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
MANAGEMENT							
Efficiently Manage IT Investments in Support of BEA's Mission, Vision, and Strategic Objectives.							
7.17	Information Technology (IT) Planning & Architecture	<ul style="list-style-type: none"> Update BEA Strategic Plan, Strategic IT plan, Operational IT Plan, and Enterprise IT Architecture (EITA). 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct Improving GDP and the Economic Accounts	Internal milestone.	NA
7.18		<ul style="list-style-type: none"> In each year, complete/update CPIC and EA maturity models-self assessments. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
7.19	Department of Commerce Chief Information Officer (DOC CIO)	<ul style="list-style-type: none"> Liaison with DOC OCIO and prepare reports such as OMB's exhibit 300 for the FY 2010 budget submission. Represent BEA on Commerce IT Review Board, Enterprise Architecture Advisory Group, email consolidation initiative, and other departmental initiatives. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA

Report Card

INFORMATION TECHNOLOGY

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
MANAGEMENT							
Efficiently Manage IT Investments in Support of BEA's Mission, Vision, and Strategic Objectives.							
7.20	IT Security	<ul style="list-style-type: none"> In each year, assess the strength of BEA's IT Security program by completing OMB/DOC maturity model self assessment. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
7.21		<ul style="list-style-type: none"> In each year, conduct IT security awareness training for all staff. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
7.22		<ul style="list-style-type: none"> In each year, maintain, review, and as needed, update the Risk Assessment, System Security Plan, Contingency Plan and security policies. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
7.23		<ul style="list-style-type: none"> In each year, complete penetration testing of BEA network. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
7.24		<ul style="list-style-type: none"> In each year, conduct monthly scanning of network infrastructure for known IT Security vulnerabilities. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
Redesign Core Systems and Applications to Improve Timeliness, Accuracy, and Comprehensiveness of Bureau Outputs							
7.25	Office Automation Software	<ul style="list-style-type: none"> Evaluate upgrade of desktop operating system to VISTA. Evaluate upgrade to latest desktop Office Suite. Test and Implement OMB mandated secure desktop configurations. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA

Report Card

INFORMATION TECHNOLOGY

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
MANAGEMENT							
Maintain Infrastructure to Ensure Reliability and Security.							
7.26	Filtering	<ul style="list-style-type: none"> In each year, evaluate virus protection, spam and content filtering, and related software and upgrade as needed. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
7.27	Technology Refresh	<ul style="list-style-type: none"> In each year, if funding allows, maintain an ongoing technical refreshment program by each year replacing up to 1/3 of LAN server hardware, desktops, laptops, and printers as needed. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
7.28	Network Servers	<ul style="list-style-type: none"> Complete initial implementation of Internet Protocol version 6 (IPv6). 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	A description of the OMB mandate related to IPv6 is available in a July 1, 2008 press release on the OMB website, or follow the link.	For Immediate Release
7.29	Network Bandwidth	<ul style="list-style-type: none"> Evaluate and report on internal and external bandwidth to ensure that data flows are not hampered by technology barriers. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
7.30	Remote Access	<ul style="list-style-type: none"> Upgrade and simplify remote access to the network by implementing Secure Socket Layer (SSL) technology. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA
7.31	Data Storage	<ul style="list-style-type: none"> Upgrade Storage Area Network (SAN) and perform health check. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services Accuracy: Percent of GDP Estimates Correct	Internal milestone.	NA

Report Card

INFORMATION TECHNOLOGY

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
Redesign Core Systems and Applications to Improve Timeliness, Accuracy, and Comprehensiveness of Bureau Outputs							
7.32	System for Tabling and Aggregating Time Series (STATS) (GDP System)	<ul style="list-style-type: none"> Support and upgrade STATS, as appropriate. Test high performance STATS calculation engine with benchmark submissions. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
7.33	Industry System	<ul style="list-style-type: none"> In each year, support industry accounts systems as appropriate. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
7.34	FAME & Econometric / Statistical Software	<ul style="list-style-type: none"> In each year, continue to support conversion to FAME. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
7.35	International Systems Modernization	<ul style="list-style-type: none"> Update data conversion software. Prototype the Unified Master File to better manage the universe of multinational corporations that report on BEA's surveys. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
Standardize Data Structures and Databases to Use Web Technologies to Improve the Collection, Access, and Dissemination of Data							
7.36	Database	<ul style="list-style-type: none"> Begin upgrade of database software to MS SQL 2005. Maintain and update database structure and platform standards and principles; apply to application re-engineering efforts as appropriate. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
Maintain Infrastructure to Ensure Reliability and Security.							
7.37	Disaster Recovery Systems	<ul style="list-style-type: none"> Test & upgrade disaster recovery services to meet expanding Bureau needs. Participate in Forward Challenge Government-wide Disaster Recovery Test. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA

Report Card

INFORMATION TECHNOLOGY

Milestone	Programs	2008	Met	Not Met	Related Performance Measures	Comments	Related Links
STATISTICS							
Maintain Infrastructure to Ensure Reliability and Security.							
7.38	LAN backup system	<ul style="list-style-type: none"> Investigate enhancement or replacement to the tape backup system. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA
7.39	Perimeter Security/Firewall System	<ul style="list-style-type: none"> Investigate upgrades to perimeter firewalls and security systems and recommend alternatives. 	✓		Timeliness: Reliability of Delivery of Economic Data Relevance: Customer Satisfaction with Quality of Products and Services	Internal milestone.	NA