

# Other Services and Capacity Building Opportunities Focus Area

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# **Recommendations Summary**

## **Focus Area Highlights**

## ACDEB Recommendation - Data Concierge

- Facilitate technical assistance
- Help identify data sources for users
- Serve as "librarians" with a comprehensive awareness of NSDS data universe
- Have access to associated metadata to assist researchers in determining whether a given data set is likely to address their proposed research questions
- Possible matchmaking of stakeholders who have researchable questions with external researchers who
  may be able to support their work

## ACDEB Recommendation - Communication Strategy

- Ensure a comprehensive communication strategy about the benefits of a robust, privacy-protecting NSDS
- Responsive to the interests of wide range of stakeholders including: the public; federal, state, and local
  policymakers; data providers; researchers and other evidence-building partners; and advocates for data,
  transparency, and privacy



# **Greatest Success and Challenge**

#### **Focus Area Discussion**

- **Greatest success** reaching general consensus regarding the potential value that a data concierge service could bring to potential NSDS users at all levels of government
- **Greatest challenge** considering the communications and capacity-building that will be required upon implementation for the NSDS to reach its full potential as a catalyst for evidence-based policy-making



# **Year 2 Roadmap**

### **Focus Area Plans**

- Develop detailed recommendations for implementing the data concierge service
- Detail best practices and lessons learned from existing models to inform proposed data concierge service
- Expand on the elements that should be included in a robust communication strategy
- Recommend communication capabilities and functions that should be incorporated into the NSDS

