# Headquarter Services in the Global Integration of Production<sup> $\dagger$ </sup>

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#### Abstract

This study examines knowledge management within multinational enterprises (MNEs) by analyzing whether greater interdependence of production between U.S. parent firms and their foreign subsidiaries increases the provision of headquarter (HQ) services from the home country. The findings suggest that U.S. parents provide more assistance to their foreign subsidiaries that are linked in a global value chain than to those that are not involved in production sharing. This study builds on the earlier studies of the relationship between intra-MNE product flows and knowledge flows in multiple ways. First, it separately examines the relationship for high-tech and low-tech manufacturing industries, and finds that knowledge services from HQ that could be combined with knowledge of the subsidiary, such as R&D services, are primarily associated with production sharing with subsidiaries in high-tech manufacturing industries, which are assumed to be more technologically capable. Likewise, it finds that knowledge services from HQ that might be considered to be more passively received from the parent, such as industrial-type maintenance and design, are primarily associated with subsidiaries in low-tech manufacturing industries, which are assumed to be less technologically capable. Second, this study is the first one, to our knowledge, that gauges intra-firm knowledge flows using dollar-denominated measures of HQ services provided by parents to their subsidiaries.

Keywords: headquarters, international trade, global value chain, knowledge, services

#### **1. Introduction**

The role of multinational enterprises (MNEs) in the U.S. economy has grown over the last four decades. The MNE share of U.S. receipts from foreign persons, representing intra-MNE exports and profits earned on sales abroad by U.S. MNEs, has grown from 30 percent in 1982 to 36 percent in 2014, and the MNE share of U.S. payments to foreign persons has grown from 27 percent to 32 percent (chart 1). The rising importance of MNEs in U.S. international transactions partly reflects the rising complexity of these transactions, such as the rise of global value chains (GVCs) and corporate inversions. These new models of production and ownership present new opportunities for globally-engaged firms to create value by tailoring their activities and corporate structure to the local economic endowments and institutional settings, but maintaining MNE ownership in these contexts can be critical. In the case of GVCs, organizing production within the firm can overcome the risks, such as conflicting goals and added transactions costs, that can be associated with a value chain comprised of unaffiliated firms. In the case of corporate inversions, ownership is essential to realizing the associated tax advantages. The rising scope and complexity of MNE operations can also create opportunities for the headquarters of the MNE to add value to the firm by leveraging the economic endowments of the headquarters (HQ) location. In the case of U.S. MNEs, the HQ is often situated in a location that is conducive to skill-intensive activities, such as a cluster of innovation, and/or a labor market abundant in highly-skilled workers. This study explores the connection between the provision of skill intensive HQ services by the U.S. parent company to its foreign subsidiaries and whether or not the parent and the subsidiary are linked in a GVC. The findings suggest that GVC linkages create demand by the foreign subsidiaries for skill-intensive HQ services from the parent, but

that the specific type of service demanded is related to the role of the foreign subsidiary in the GVC.

According to Craig and Mudambi (2013), a GVC exists when the various stages of a firm's production process are "disaggregated and dispersed across national borders" so that each activity occurs in "the most efficient global location." In some cases, these production efficiencies take advantage of stark differences in economic endowments in two countries such as when a good is designed in the United States to take advantage of the relative abundance of skilled labor, and then assembled in a less developed foreign country to take advantage of the relative abundance of manual labor. In other cases, these production efficiencies take advantage of subtle differences in economic endowments in two countries, such as when the creativity and talent of engineers at foreign subsidiaries is combined with those of engineers at the HQ design lab to jointly design a new product. These examples also illustrate how intra-MNE knowledge flows can differ in complexity. The first example is a discrete vertical flow of knowledge from the parent to the subsidiary whereas the second example is a horizontal flow of knowledge between the parent and the subsidiary. Craig and Mudambi note that management of the GVC must be concerned with both the appropriate roles of the different players (specialization) and keeping them focused on a shared purpose (orchestration).

The role of HQ in the MNE is a topic in need of further study, particularly with the rise of GVCs over the last several decades. Parmigiani and Holloway (2011, p. 457) note that "the impact of corporate parents has been understudied." The topic is particularly underexplored with respect to MNEs. Menz et al. (2015) note that much of the HQ research that has been done tends to treat the operations of the parent firm and foreign subsidiaries as 'independent nodes' ignoring, in particular, 'bi-directional relationships,' such as shared production and shared

product design. Shared production is particularly relevant in the context of GVCs, where we might expect to see high levels of intrafirm product flows representing intermediate goods going from the parent to its foreign subsidiaries and finished goods returning to parent. Along with these product flows, we might expect to see intrafirm knowledge flows, such as intellectual property, as parents either provide or collaborate on new product designs. Despite the rise of GVCs, there are only a small number of empirical studies of the relationship between product flows and knowledge flows within MNEs (Gupta & Govindarajan (2000), Harving and Noorderhaven (2006), and Berry (2014)).

Like those empirical studies, we find that manufacturing subsidiaries that are engaged in production sharing with their parent tend to rely more on HQ services from the parent than those that are not. We also build on the existing literature by separately examining the relationship for high-tech and low-tech manufacturing industries, and we find that services that could suggest more participation with the parent, such as R&D services, are primarily associated with production sharing with technologically capable subsidiaries, represented by high-tech manufacturing industries. Likewise, we find that the services that might be considered to be more passively received, such as industrial-type maintenance and design, are primarily associated with less technologically capable subsidiaries, represented by low-tech manufacturing industries. In addition to contributing to this under researched aspect of MNE activity, this study may be among the first to measure intra-firm knowledge flows using dollar-denominated measures of HQ services provided by parents to their subsidiaries.

#### 2. Related Literature and Hypotheses

This study is focused on the comparative advantage, or specialization, aspect of parent transfers of knowledge to subsidiaries, but others have examined the orchestration role of parents in the internal distribution of knowledge within the MNE. Foss (1997) recognizes the role of the parent in managing the flow of shared knowledge within the organization to exploit the strategic flexibility that comes from the ability to collaborate outside of the structure of formal contracts. The law of comparative advantage suggests that the various units of the organization in different geographic locations will perform certain tasks and solve certain problems more efficiently than other units. Foss argues that the parent can add value by 'building, maintaining, and leveraging' those capabilities. Moreover, he argues that many of these intrafirm transfers of knowledge would be difficult or impossible to contract between independent firms so that the ability to transfer knowledge informally gives HQ-managed multi-unit organizations a strategic flexibility that confers on them a competitive edge over single unit organizations. Poppo (2003) and Sengul and Gimeno (2013) apply this logic to the generation of knowledge within the corporation, arguing that the occasional lack of shared purpose for subsidiaries creates an opportunity for the parent to add value by centralizing the allocation of knowledge at HQ. Dellestrand and Kappen (2012) observe that the parent, by virtue of its global view of the firm, can facilitate knowledge transfers between subsidiaries that otherwise might not have occurred because of the geographic, cultural, linguistic, or institutional distance between them.

Many studies of the transfer of knowledge within MNEs emphasize the risks associated with these transactions. Ciabuschi, Forsgren, and Martin (2011) observe that there are strong tendencies, from a bounded rationality perspective, that can prevent a parent firm from providing its subsidiaries with the right knowledge at the right time. Makino, Isobe, and Chan (2004) suggest that attributes of a subsidiary's host country, such as its natural comparative advantage,

the competitive advantages of its firms, or its institutions can contribute to the success or failure of knowledge transfer from parent to subsidiary.

Other studies have examined internal and external factors that can affect the ability of HQ to add value to the organization. Goold et al. (1994) argue that HQ managers have an information disadvantage relative to local managers that comes from being less close to the day-to-day operations and from having to split their attention across the various units of the organization. Under these circumstances, they argue, HQ managers run the risk of destroying, rather than creating, value for the organization by essentially 'flying blind.' The authors offer several conditions under which HQ managers can add value, including possessing unique skills, management processes, or other abilities. A second factor that can detract from the ability of HQ managers rather than based on need, which Duchin and Sosyura (2013) find to occur with corporate financing. Nell and Ambos (2013) identify a third factor that can detract from the ability of HQ managers to add value, which is a lack of embeddedness, or overlapping relationships with the local suppliers and customers of the local unit, that limits their ability to detect or to realize profitable opportunities.

The need for HQ support of subsidiary operations may be especially great for GVCs because of the increased internal and external complexity of the firm's operating environment. When organizing its production within a GVC, the firm must allocate the various stages of the production process (e.g. design, assembly, and marketing) both geographically and across internal and external providers. Mudambi (2008) maintains that firms engaged in GVCs should internalize parts of the production and distribution processes that create and appropriate the most value, but outsource everything else. Antras and Chor (2013) add another consideration, which

is the upstreamness or downstreamness of the production process, noting the risks of outsourcing can be greater for an upstream process than for a downstream process because of the potential for opportunistic behavior by suppliers is greater. Ciabuschi, Dellestrand, and Holm (2012) note that optimizing along those many dimensions and ensuring that the pieces of the production process fit together smoothly is not an easy task and suggests a need for more active management from HQ.

The role of HQ within GVCs will tend to reflect the comparative advantages arising from resources in the home country. According to Galbraith (1990), part of the operation of GVCs involves the transfer of 'technological bundles' between facilities, particularly for high-technology manufacturing operations. Those technological bundles, according to Kummerle (1999), tend to be created through R&D conducted at HQ, in part, because MNEs in knowledge-intensive industries often establish their HQs in geographic clusters of innovation specific to their industries. This tendency is consistent with Mudambi (2008) and Collis et al. (2007) who find that strategy of the firm determines the proper roles of HQ, which can include value-creating functions related to the development, allocation, and deployment of proprietary assets, including intellectual property. These findings suggest a larger role for HQ of MNEs engaged in GVCs because of the comparative advantage of parents in producing knowledge assets and because of the additional administrative burden of orchestrating knowledge and product flows within a GVC.

The combination of product flows and knowledge flows within the GVC can be described within the theoretical framework of Gupta and Govindarajan (1991). The authors classify intra-MNE transactions in knowledge and capital in two dimensions: the magnitude of the transactions, which is measured by the volume of intra-firm transactions; and the direction of

the transactions, which is measured by whether the subsidiary is the sender or receiver. As shown in figure 2, based on these criteria, they define four subsidiary roles: the global innovator, the integrated player, the implementer, and the local innovator. In this framework: two types of subsidiaries receive a high volume of knowledge inflows from the rest of the organization: integrated players and implementers. The key difference between these two categories is that integrated players both send knowledge to, and receive knowledge from, the rest of the organization whereas implementers passively receive knowledge from the rest of the organization.

In a subsequent study (Gupta and Govindarajan (2000)), the authors empirically test the determinants of the direction and magnitude of knowledge flows in MNEs and find that the knowledge flows from a parent to a subsidiary are a positive function of six measures: (1) the formal mechanisms for knowledge sharing (e.g. liaison personnel, task forces, and permanent committees), (2) the networking that occurs when presidents of subsidiaries are involved in vertical socialization mechanisms with the HQ, (3) whether the subsidiary manager's bonuses are determined solely by performance of the subsidiary, (4) a lower level of economic development in the host country than that of the parent country, (5) a relatively low level of autonomy of the subsidiaries, (6) the subsidiary being established as a greenfield operation rather than an acquisition.

Another empirical test and extension of the Gupta and Govindarajan typology of subsidiary roles is presented in Harzing and Noorderhaven (2006), who find that different subsidiary roles are associated with different control mechanisms and product flows. For integrated player and implementer subsidiaries, the authors expect and find that higher knowledge inflows from the HQ are associated with higher levels of internal product inflows.

This pattern is expected, for example, because the HQ may be specialized in knowledge intensive activities, such as design, whereas the subsidiary is specialized in labor intensive activities, such as assembly. The authors find empirical support for this hypothesis. They posit an opposite pattern for product outflows from subsidiaries to HQ on the assumption that a large portion of product outflows would go to external customers. Nevertheless, they do not find empirical support for this hypothesis.

Berry (2014) explores the connection between intrafirm product flows and knowledge flows by focusing on the determinants of innovations within U.S. MNEs. By combining data on patents jointly issued by parents and subsidiaries with data on production sharing within U.S. MNEs, she finds a positive correlation between those two activities, which she ascribes to the strong relationships that are formed when parents and subsidiaries engage in joint production.

The specialization aspect of the parent's role in a GVC suggests that the relationship between knowledge flows and product flows within GVCs are related to the comparative advantages of the parents and subsidiaries. One of the defining features of GVCs is the exchange of intermediate and finished goods between parents and subsidiaries. Because of the functional specialization that occurs within GVCs, and because of the relative abundance of skilled labor in the United States, we expect parents to specialize in knowledge-intensive activities that are complementary to those of their subsidiaries. This general tendency, along with the tendency for parents to be located in clusters of innovation, leads us to expect that parents will specialize primarily in functions related to intellectual-property, such as research and development (R&D). Combining the goal of specialization within GVCs with the goal of orchestration of appropriate roles, outlined by Gupta and Govindarajan (1991)'s typology, one might characterize *implementer* subsidiaries in GVCs as those that receive intermediate inputs

from their parents that are used along with product designs and other knowledge from the parent to produce semi-finished or finished goods that are shipped back to the parent. One might characterize *integrated player* subsidiaries as those that receive intermediate inputs from their parents that are used along with a combination of innovative ideas from HQ and from the subsidiary itself to produce semi-finished or finished goods that are shipped back to the parent. Therefore we posit:

**Hypothesis 1.** Manufacturing subsidiaries that are engaged in production sharing with their parents will receive more HQ services than other subsidiaries.

**Hypothesis 2**: The HQ services provided by parents to subsidiaries engaged with them in production sharing will be concentrated in intellectual-property-related functions.

#### **3. Empirical Framework**

The unit of analysis is the U.S. parent firm i which may transfer its HQ services flows to its foreign subsidiaries located in host country j in year t. The basic empirical model of HQ services flows is:

$$\begin{split} HQShare_{ijt} &= \alpha_0 + \alpha_n + \alpha_t + B_1 ProductionSharing_{ijt} + B_2 X_{jt} + B_3 Employment_{ijt} + \\ B_4 Wage_{ijt} + B_5 Age_{ijt} + B_6 R\&D \ Expenditure_{ijt} + B_7 AffiliatedRoyaltyPayments_{ijt} + \\ B_8 AffiliatedRoyaltyRecipts_{ijt} + B_9 AffiliatedSales_{ijt} + B_{10} Multi_{ijt} + B_{11} ParentSales_{it} \\ &+ B_{12} RegionalHQ_{ijt} + \varepsilon_{ijt} \end{split}$$

where the dependent variable *HQShare<sub>ijt</sub>* is a measure of the subsidiary's reliance on the HQ services flows from the parent *i* measured as the ratio of the parents' HQ services to the total sales of the foreign subsidiary in country *j* at time *t*. The independent variable *Production Sharing<sub>ijt</sub>* is meant to capture the two-way trade that often occurs in GVCs and is calculated as the sum of U.S. exports of goods shipped by parents to subsidiaries and U.S. imports of goods shipped by subsidiaries to parents expressed as a share of total subsidiary sales.

The control variables include  $X_{jr}$ , which is a vector of four host country characteristics, some of which can vary over time. These include three gravity-model type variables: the level of gross domestic product (GDP) in the host economy and measures of the geographic and linguistic distance between the home country and the foreign host country. Geographic distance is measured as the distance between New York City, the most populous city in the United States and the most populous city in the foreign host country. Giroud (2013) finds that distance from HQ inhibits investment by the multi-unit U.S. firms in their domestic plants, in part, because distance limits the amount of face-to-face interaction between parents and subsidiaries. Linguistic distance is measured by a dummy variable that equals one if the country's official language is English. The last host country control variable is a dummy variable that indicates whether or not the host country is a tax haven.<sup>3</sup> The inclusion of this variable is intended as a robustness check on the reliability of the geographic allocation of the dependent variable data and is not intended to control for the local institutional environment faced by subsidiaries.

The remaining independent variables are control variables that are meant to capture aspects of the MNE operations that could affect HQ service flows from the parent. *Employment*<sub>ijt</sub> is the total employment by the firm's foreign subsidiaries in the host country, and is included because one might expect larger subsidiaries to receive more HQ services.  $Wage_{ijt}$  is the average wage paid to workers in a firm's foreign subsidiaries in the host country. This variable is a proxy for the average level of worker skill at the subsidiary, but the direction of its impact is theoretically ambiguous. On the one hand, a lower level of worker skill would suggest

<sup>&</sup>lt;sup>3</sup> This study uses Hines and Rice (1990) to identify the following countries as tax havens: Andorra, Anguilla, Antigua and Barbuda, Aruba, Bahamas, Bahrain, Barbados, Belize, Bermuda, British Virgin Islands, Cook Islands, Cyprus, Dominica, Gibraltar, Grenada, Hong Kong, Ireland, Jordan, Lebanon, Liberia, Liechtenstein, Luxembourg, Macao, Maldives, Malta, Mauritius, Monaco, Montserrat, Nauru, Netherlands Antilles, Panama, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, San Marino, Seychelles, Singapore, Switzerland, Tonga, Turks and Caicos Islands, and Vanuatu.

a need to rely on the HQ for knowledge-intensive tasks. On the other hand, a higher of level of worker skill increases the subsidiary's ability to absorb knowledge provided by the HQ. *Age* <sub>ijt</sub> measures the age of the foreign subsidiary by the number of years that it has been in the Bureau of Economic Analysis (BEA) dataset from 1983 to 2014. Nell and Ambos (2013) find that younger subsidiaries tend to profit more from HQ support than older subsidiaries, which they interpret as subsidiaries going through a temporary period of heavy dependence on HQ. *R&D Expenditure*<sub>ijt</sub> is the R&D intensity of the foreign subsidiaries, measured by the ratio of the subsidiaries' R&D expenditure to their total sales, which serves as a measure of the technological capability of subsidiaries. *Multi*<sub>ijt</sub> is a dummy variable that is one if the firm has multiple foreign subsidiaries in the host country, which is included to determine if the empirical results are affected by the practical necessity to aggregate all foreign subsidiaries of a firm in a single host country.

The next three independent variables measure the subsidiaries' interaction with other subsidiaries of the parent and thus pertain to the Gupta and Govindarajan (1991) typology. *AffiliatedRoyaltyPayments*<sub>ijt</sub> gauges the propensity of the foreign subsidiaries to receive knowledge from other subsidiaries and is measured the ratio of subsidiary royalty payments to other subsidiaries to total sales by the paying subsidiaries. *AffiliatedRoyaltyReceipts*<sub>ijt</sub> gauges the propensity of the foreign subsidiaries and is measured the ratio of subsidiary royalty receipts to other subsidiaries to total sales by the receiving subsidiaries. Both of these royalty-related variables are available for only two years of the study period (2009 and 2014) because this item is collected only on BEA quinquennial benchmark surveys of U.S. direct investment abroad. To preserve the panel nature of the dataset, the 2009

values are extended backwards to 2006 and interpolated forward to 2014. *AffiliatedSales<sub>ijt</sub>* gauges the propensity of the foreign subsidiaries to sell their output to other subsidiaries.

The control variable *ParentSales*<sub>it</sub> measures sales by the parent company and serves as a proxy for the size of the parent and therefore for the size of its resource endowment that the parent can share with its subsidiaries. The control variable *RegionalHQ*<sub>ijt</sub> is a dummy variable indicating whether the MNE maintains a regional headquarters in the geographic region of the reference subsidiary. It is assumed that resources from regional HQ might substitute for resources from the parent. Unfortunately the data supporting the study provide very few details on these flows, lacking, for example, information on the recipient of the flows, and therefore this control is limited to a dummy variable.

The data supporting the dependent variable allow for a more granular examination of knowledge flows between HQ and subsidiaries than most prior studies. Gupta and Govindarajan (2000) based their analysis on seven categories of knowledge flows: 1) marketing know-how, 2) distribution know-how, 3) packaging design/technology, 4) product designs, 5) process designs, 6) purchasing know-how, and 7) management systems and practices. Harzing and Noorderhaven (2006) based their analysis on four of these seven categories of knowledge flows. The data supporting this study cover twelve categories of HQ services: accounting, advertising, computer and data processing; database and other information; industrial engineering; education and testing, engineering; rights related to industrial processes (industrial processes); legal; maintenance; management; and R&D. Also, unlike most other studies, which require survey respondents to subjectively rank the intensity of knowledge flows from HQ using a Likert scale, the data supporting this study measure HQ service charges paid by subsidiaries to their parents that are denominated in U.S. dollars.

The empirical framework also accounts for unobserved heterogeneity that can simultaneously affect the dependent and independent variables by including four digit NAICS industry of parent ( $\alpha_n$ ) and year ( $\alpha_t$ ) fixed effects and by clustering standard errors by firm.

4. Data

The empirical analysis is based on firm-level data from the BE-120 Benchmark and BE-125 Quarterly Survey of Transactions in Selected Services and Intellectual Property with Foreign Persons and the BE-10 Benchmark and BE-11 Annual Surveys of U.S. Direct Investment Abroad collected by the BEA.<sup>4</sup> Data from the BE-125 survey on sales of HQ services by parent to subsidiaries are used to measure the parents' provision of HQ services to their subsidiaries. The BE-10/11 survey data on sales of goods by subsidiaries by destination are used to measure production sharing. The ability to conduct research using linked records from these two surveys was facilitated by the creation of a bridge between the company identification numbers created by Barefoot and Koncz-Bruner (2012). To support this study, the BE-125 survey data from 2006-2014 provide data for U.S. intrafirm exports of twelve broad service types: accounting, advertising, computer and data processing, database and other information, industrial engineering, education and testing, engineering, rights related to industrial processes, legal services, maintenance, management, and R&D. These types of services share the common characteristics that they are high value business activities with large investments in human capital and significant strategic potential (Mudambi and Venzin 2010).

Table 1 presents a summary of the intrafirm U.S. exports of these individual services over the study period, 2006-2014. The top three types of HQ services exported in those years were

<sup>&</sup>lt;sup>4</sup> To assist in the construction of the U.S. international transactions accounts, the BE-10/BE-11 data are collected based on the geographic residence, rather than the geographic ownership, of the parent company. Therefore, its coverage includes parents that are, in turn, foreign-owned. A common example would be a foreign-owned U.S. auto producer that owns subsidiaries in Canada and Mexico as part of their North American value chain. U.S. MNEs that are ultimately foreign-owned have been excluded from this study to allow for a consistent definition of HQ.

rights related to industrial processes and products (hereafter, industrial services), management, consulting, and public relations services (management services), and research, development, and testing services (R&D services). These three service types together accounted for over 80 percent, on average, of U.S. exports of HQ-type services in 2006-2014. The remaining HQ services types are maintenance, installation, alteration, and training services (maintenance services), engineering, architectural, and surveying services (engineering services), computer and data processing services (computer services), legal services, advertising services, database and other information services (data services), industrial engineering services (design services), education and training services (education services), and accounting, auditing and bookkeeping services (accounting services).

Table 2 provides a description of all the variables used in the models. Gross domestic product (GDP) data come from the World Bank's World Development Indicator series. Data on geographic distance and linguistic distance are from CEPII.<sup>5</sup> The tax haven dummy variable is based on Hines and Rice (1990). The regional HQ dummy variable is based on a variety of sources. The preferred information source is the parent firm's 10-K filing to the U.S. Securities and Exchange Commission. In the case of private companies, and companies that do not disclose information on their regional HQ in their 10-K reports, Web searches were used to obtain the information.<sup>6</sup> All other data are from the BEA.

While the data sources for the independent variables are widely used in the literature, the data for the dependent variable is not. These statistics are reported to BEA on the BE-120

<sup>&</sup>lt;sup>5</sup> Data from the Centre for Prospective Studies and International Information are available on the CEPII web page at http://www.cepii.fr/CEPII/en/bdd\_modele/presentation.asp?id=19.

<sup>&</sup>lt;sup>6</sup> The Web searches involved searching for the combination of the firm name and the words "European headquarters" and "Asian headquarters." These two regions account for the overwhelming majority of regional HQ locations, based on the information that was found in corporate 10-K reports.

benchmark and BE-125 quarterly Surveys of Transactions in Selected Services and Intellectual Property with Foreign Persons. Responses to these surveys by U.S. firms importing or exporting services are mandatory under the International Investment and Trade in Services Survey Act, which was originally passed in 1976 and then expanded to cover trade in services in 1984.<sup>7</sup> Benchmark surveys are conducted every five years. They have lower reporting thresholds than the sample surveys and usually are more detailed in terms of the items covered. For periods not covered by a benchmark survey, estimates for data reported only on the benchmark survey are derived by extrapolating forward the data reported on the benchmark survey based on growth in the data reported on the sample surveys. In accordance with international standards for balance of payments accounting, the service transactions are recorded against the immediate foreign counterparty which, in the case of a foreign subsidiary, would be the first foreign subsidiary to make payment for services it receives from its parent (U.S. export) or receive payment for services it provides to its parent (U.S. import). In cases of foreign subsidiaries that are indirectly owned by other foreign subsidiaries, therefore, any indirect payments for HQ services that are made through foreign subsidiaries in other countries will be misattributed for the purposes of this study. A tax haven dummy variable is included in the regression analysis to control for the possibility that MNEs may have an incentive to pass payments through subsidiaries in those countries.

Some of the BEA survey records were averaged or excluded from the analysis for conceptual or practical reasons. The data sample was restricted to MNEs classified in manufacturing because the study is concerned with the relationship between product flows and knowledge flows. The combination of the direct investment and trade in services surveys

<sup>&</sup>lt;sup>7</sup> A brief history and overview of BEA's trade in services statistics program is available in the appendix to Whichard and Borga (2002). Battaglia and Sondheimer (2013) provide an update to the overview.

resulted in the loss of within-host-country industry detail for subsidiaries. The BEA data on direct investment are reported at the firm-country-industry level, whereas the BEA data on trade in services are reported at only the firm-country-level. Therefore, the direct investment records were collapsed to the firm-country-year level to facilitate linking with the trade data. To help ensure the relevance of the results, data items that were estimated by BEA rather than reported by the survey respondents themselves were excluded from the analysis. Likewise because firm sales can sometimes take unusually low values that are not indicative of normal operations, for example, during start-up periods, the upper tails of the sales-denominated variables were winsorized at the 99.8 percent level.

#### 5. Empirical Results

This section examines the relationship between a subsidiary's engagement in production sharing with its parent and its provision of HQ services. The results are presented in two parts. Section 5.1 estimates the empirical model for all HQ services combined without distinguishing by the type of HQ service. Section 5.2 granulates the results by ten of the twelve types of HQ services. The equations are estimated on a balanced panel of manufacturing subsidiaries using a Tobit model, which accounts for the censored nature of HQ services data in that many subsidiaries receive no HQ services directly from their parents.

The empirical results are also split along the lines of high-tech and low-tech industry groups. This distinction is based on the R&D-intensity of parent firms, as measured by R&D expenditures to sales. As shown in table 3, the R&D intensity of parent firms in high-tech industry groups (11.2 percent) is over six times greater than that of parent firms in low-tech industry groups (1.7 percent). The high-tech/low-tech split allows us to explore heterogeneity in the results by industry and is an appropriate dimension on which to split the sample given this

study's emphasis on knowledge flows. The nature of the industry is intended to serve as a proxy for the level of technical ability of the subsidiary and to imply something about its position in the Gupta and Govindarajan typology.

#### **5.1 Aggregate Results**

Table 4 shows the empirical results in which the dependent variable *HQShare* covers all types of HQ services. Consistent with hypothesis 1, subsidiaries that are engaged in production sharing with their parent tend to receive more HQ services than those that are not. The coefficient estimates suggest that a one-percentage-point increase in production sharing would be associated with a 0.17 percentage-point increase in HQ services for all subsidiaries combined. The result is much stronger for subsidiaries in high-tech manufacturing industries (0.33 percent) than for subsidiaries in low-tech manufacturing industries (0.06 percent).

The greater impact on subsidiaries in high-tech industries may reflect several factors. First, these industries offer more of an opportunity for production sharing of the integrated player type identified in Berry (2014), in which parents and subsidiaries engage in joint product development and integrated manufacturing. Second, subsidiaries in high-tech industries may have a greater absorptive capacity than subsidiaries in low-tech industries, which is consistent with the positive coefficients on subsidiary *Wage* and subsidiary *R&D Expenditure*. Finally, the group of high-tech industries contains many industries in which production is technologically and geographically separable (Jones and Kierzkowski (2001)).

Another interesting result is the positive coefficient on *AffiliatedRoyaltyPayments*, which suggests that subsidiaries engaged in production sharing tend to obtain knowledge from other subsidiaries within the MNE as well as from the parent.

#### 5.2 Results by Type of Headquarter Service

Empirical results by high-tech and low-tech manufacturing industry groups could be obtained only for the top three types of HQ services: Rights related to industrial processes and products; management, consulting, and public relations; and research, development and testing services. For the other nine HQ service types, results could be obtained only for subsidiaries in all manufacturing industries combined for seven service types, and no results could be obtained for two service types, because of the relatively small number of data observations on the dependent variable.

The results for industrial processes and products shown in table 5 suggest that a onepercentage-point increase in production sharing would be associated with a 0.07 percentagepoint increase in this type of HQ services for all subsidiaries combined, and a 0.06 percentagepoint increase for subsidiaries in low-tech manufacturing. No significant effect is detected for subsidiaries in high-tech manufacturing. This pattern may reflect the types of services covered by this category<sup>8</sup>, which could be associated with off-the-shelf technologies that implementertype subsidiaries passively adopt. The insignificant coefficient on R&D expenditure is consistent with the expectation that integrated player subsidiaries would not receive a large volume of this type of HQ service.

The results for management, consulting, and public relations services shown in table 6 are statistically significant for all subsidiaries combined, and for subsidiaries in hi-tech and lowtech manufacturing, but the economic significance of these coefficients is lower than that of other HQ service types. The services covered by this category are intended to cover charges for overall overhead and stewardship by HQ, although respondents to the BEA surveys are instructed to use the more specific categories whenever possible. There is also an incentive for

<sup>&</sup>lt;sup>8</sup> License fees, royalties, and other fees received or paid for the use, sale, or purchase of intellectual property, including patents, trade secrets, and other proprietary rights, that are used in connection with, or related to, the production of goods, and "maintenance" fees paid to foreign governments for the continuation of patent rights

firms to assign specific services to HQ service charges because general overhead charges tend to attract the attention of tax authorities (Plesner Rossing and Rhode (2010)). This incentive might be particularly large with respect to subsidiaries engaged in production sharing with their parents because those relationships might receive additional scrutiny from tax authorities.

The results for research, development, and testing services shown in table 7 suggest that a one-percentage-point increase in production sharing would be associated with a 0.06 percentage-point increase in this type of HQ services for all subsidiaries combined, a 0.13 percentage-point increase for subsidiaries in high-tech manufacturing, and a 0.02 percentage-point increase for subsidiaries in low-tech manufacturing. The much stronger result for high-tech manufacturing would be consistent with subsidiaries in this industry group being comprised of both integrated players, which is suggested by the large and significant coefficients on *Wage*, *R&D Expenditure*, and *AffiliatedRoyaltyReceipts*, and implementers, which is suggested by the large and significant coefficient on *AffiliatedRoyaltyPayments*.

The results for seven of the remaining nine HQ service types are shown in table 8. These results are not disaggregated by high-tech and low-tech industries because the Tobit model failed to converge for one or both of these groups, most likely because of the small number of uncensored observations. Results for two of the nine service types, design services and maintenance are statistically and economically significant and are consistent with hypothesis 1. Design services include 'engineering services related to the design of movable products, including product design services.' Consistent with this definition, it appears that less technically capable subsidiaries, possibly implementer subsidiaries, tend to receive this type of HQ service, as evidenced by the insignificance of the coefficients on *Wage*, *R&D Expenditure* and *AffiliatedRoyaltyReceipts*. Maintenance services include 'maintenance services primarily to

machinery and equipment' and 'installation and training services include only installation, startup, and training services provided by a manufacturer in connection with the sale of a good.' These types of services might also be expected to be associated with a passive receiver of knowledge assets from the parent firm, which is consistent with the insignificance of the coefficients on *R&D Expenditure*, *AffiliatedRoyaltyReceipts*, and *Wage*.

#### 6. Discussion and conclusions

The empirical results in this study support and extend earlier empirical tests of the Gupta and Govindarajan (1991) framework for understanding intra-MNE knowledge flows. Consistent with Gupta and Govindarajan (2000), this study finds that HQ services provided by the parent to its subsidiaries are positively related to production sharing, which is a formal mechanism for knowledge sharing within the organization. Harzing and Noorderhaven (2006) find the same positive relationship between subsidiaries knowledge inflows and product inflows from the HQ, but they hypothesized an opposite relationship between knowledge inflows and product outflows to HQ, which was not supported by their results. The measure of production sharing used in this study, which covers both product inflows from the parent and product outflows to the parent, reflects the roundtrip nature of trade in intermediate goods. Its positive significance with respect to HQ services helps to explain Harzing and Noorderhaven's unexpected result. Consistent with Berry (2014), we find that production sharing is related to R&D services from the parent, particularly for high-technology manufacturing industries.

This study builds on the earlier studies of the relationship between intra-MNE product flows and knowledge flows in multiple ways. First, it separately examines the relationship for high-tech and low-tech manufacturing industries, and find that knowledge services from HQ that could be combined with knowledge of the subsidiary, such as R&D services, are primarily

associated with production sharing with subsidiaries in high-tech manufacturing industries, which are presumed to be more technologically capable. Likewise, it finds that the knowledge services from HQ that might be considered to be more passively received from the parent, such as industrial-type maintenance and design, are primarily associated with subsidiaries in low-tech manufacturing industries, which are presumed to be less technologically capable. Second, this study is the first one, to our knowledge, that gauges intra-firm knowledge flows using dollardenominated measures of HQ services provided by parents to their subsidiaries.

The quantitative data used to measure HQ services in this study are arguably more objective than those typically used in the literature, but they are less-than-perfect measures. Most empirical studies of the provision of headquarters support are based on qualitative rankings of the level of support based on a Likert scale and are usually based on a small sample of firms. In contrast, our dollar-based HQ service charges are based on mandatory surveys conducted by the BEA covering the universe of U.S. firms that export or import services. However, there are at least two possible issues with the reliability of these data. The first one relates to the ability of BEA to collect all of the relevant data. Feketekuty (1988) describes the problem this way:

Collecting information from individual producers or consumers of services is difficult because the government first has to identify the producers of services who might have sold services to foreigners and the consumers of services who might have purchased services from foreigners. The government then has to persuade all firms and individuals that buy services from foreigners or sell services to foreigners to maintain detailed records of the transactions.

Feketekuty's first concern is probably not very serious for this study because the data are limited to MNEs and those firms are relatively small in number and BEA has decades of experience in collecting mandatory survey data from them. His second concern, availability of detailed recordkeeping, is potentially more of a concern. Another possible limitation of the BEA data, noted in the preceding section, is that tax considerations undoubtedly affect how firms account

for intrafirm HQ services. The study tries to control for these effects by including a dummy variable for tax havens. As an additional robustness check, the regressions for all manufacturing subsidiaries combined were estimated excluding subsidiaries in tax haven countries, for total HQ services, and for each of the twelve individual types of HQ services. Compared to the results for the full country sample, the coefficients on the main explanatory variable of interest, *ProductionSharing* for the non-tax-haven country sample are similar in magnitude and as to whether or not they are statistically significant.

A possible concern with the research design of this study is the assumption that the U.S. parent firm represents the primary HQ of the MNE. Baaij et al. (2015) observe an increasing tendency among Dutch MNEs to "hollow out" the parent firm by moving core HQ functions to more favorable geographic locations. However, the incentive for U.S. MNEs to relocate HQ functions to other countries is probably much weaker than that for Dutch MNEs because of the large size and wealth of the U.S. economy and because of the abundance of strategic resources, such as world-class financial markets, skilled workers, and business services. It should also be noted that U.S. parent firms continue to account for the great majority of the operations of U.S. MNEs, although the share has declined by a few percentage points over the last decade.<sup>9</sup> Baaij and Slangen (2013) note that it is becoming increasingly common for MNEs to establish regional HQ in addition to their HQ in the home country, in part, to overcome the liability of distance. A regional HQ dummy variable is included in the statistical analysis to control somewhat for this possibility.

Another possible concern with the research design of this study involves the direction of causality. This study has framed the question as one of headquarters searching for subsidiaries

<sup>&</sup>lt;sup>9</sup> Based on statistics in table A1of Scott (2016)

that will receive HQ services. This framework is consistent with the conventional definition of a GVC in which the parent orchestrates the production process, defining the roles of the units in the production chain and determining which units will provide goods and services to other units. Conversely, it may be the case that the subsidiaries themselves are searching for other units within the MNE from which to source knowledge inputs. This direction of causality seems most plausible for technologically capable subsidiaries that are engaging in joint product development with other units in the MNE. This study offers no formal tests of the direction of causality, but one fact that is consistent with its framing of the question is that R&D service imports from the parent are only weakly correlated with royalty payments to other subsidiaries, suggesting no strong complementary or substitutive relationship exists between those variables.<sup>10</sup>

Future related research might explore the effect of these product and knowledge linkages on firm performance. The broad evidence suggests that production is generally evolving toward a more globally disaggregated structure, but that does not imply that sharing knowledge and production with foreign subsidiaries is always rational MNE behavior. Ocasio (1997) posits that organizational resources tend to be directed to the focus of attention, which, in turn, tends to be directed toward structural relationships, such as a product development team or a buyer-supplier relationship. It may be that sharing knowledge with subsidiaries connected in a GVC is a wise use of resources, as the law of comparative advantage suggests, or it may be that some of these transfers occur for less intentional reasons.

Other areas for future research might include updating this study as data for more years of the BEA data become available, adding additional control variables, and performing parallel tests of the quantitative and qualitative measures of the provision of HQ services. It is

<sup>&</sup>lt;sup>10</sup> The correlation coefficients are 0.08 for subsidiaries in all manufacturing industries, 0.14 for subsidiaries in high-tech manufacturing industries, and -0.01 for subsidiaries in low-tech manufacturing industries.

unfortunate that not every type of HQ services could be explored separately for high-tech and low-tech manufacturing industries. The inability of the model to converge for those services is probably related to the small number of uncensored observations. Perhaps, in the foreseeable future, BEA will have collected enough data to support this analysis for these service types. Another dimension worth exploring is the nature of the innovations of subsidiaries that are engaged in collaborative product development with their parents. Knowing whether these tend to be incremental innovations geared toward adapting products for the local market or breakthough innovations that enhance the performance of other units in the MNE would enhance our knowledge of where subsidiaries fit in the Gupta and Govindarajan (1991) framework.

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Figure 1. U.S. International Transactions Facilitated by Multinational Enterprises 1982-2014

MNE Multinational enterprise U.S. receipts are U.S. exports of goods and services plus investment and other income receipts. U.S. payments are U.S. imports of goods and services plus investment and other income payments. Source: Hossiso (2017)

# Figure 2 Variations in Subsidiary Strategic Contexts: A Knowledge Flows-Based Framework

	High	Global Innovator	Integrated Player
Outflows of knowledge from the focal subsidiary to the rest of the corporation	Low	Local Innovator	Implementer

Low

High

Inflows of knowledge from the rest of the corporation to the focal subsidiary

Source: Gupta and Govindarajan (1991)

Table 1. 0.5. Intrainin Exports of TQ-Type Services, Average Annual Levels,	2000-2014
(Millions of dollars)	
Rights related to the industrial processes and products (industrial services)	26,000
Management, consulting, and public relations (management services)	18,123
Research, development, and testing (R&D services)	11,122
Computer and data processing (computer services)	3,382
Advertising services	2,719
Engineering, architectural, and surveying (engineering services)	1,515
Industrial-type maintenance, installation, alteration, and training	862
(maintenance services)	
Database and other information (data services)	695
Industrial engineering (design services)	520
Accounting, auditing and bookkeeping (accounting services)	361
Legal services	100

Table 1, U.S. Intrafirm Exports of HO-Type Services, Average Annual Levels, 2006-2014

Source: U.S. Bureau of Economic Analysis

Variable	Description	Unit of measure	Source
	HQ Services		
Accounting	Accounting, auditing and bookkeeping services		
Advertising	Advertising services		
Computer	Computer and data processing services		
Data	Database and other information services		
Design	Industrial engineering services	Subsidiary	
Education	Education and training services	payments as a	
Engineering	Engineering, architectural, and surveying services	share of total	BEA
HQ services	All headquarter services	subsidiary sales	2211
Industrial	Rights related to the industrial processes and products	(fractional	
Legal	Legal services	decimal)	
Maintenance	Industrial-type maintenance, installation, alteration, and training services		
Management	Management, consulting, and public relations services		
R&D	Research, development, and testing services		
	Other variables		
Affiliated royalty	Payments for royalty and license fees to other	fractional decimal	BEA
payments	subsidiaries as a share of sales <sup>11</sup>		2211
Affiliated royalty	Receipts of royalty and license fees from other	fractional decimal	BEA
receipts	subsidiaries as a share of sales"		
Affiliated sales	sales by subsidiary to other subsidiaries as a share of sales	fractional decimal	BEA
Age	Number of years subsidiary has been in the BEA universe from 1983 to 2014	integer	BEA
Distance	Shortest distance between most populous cities of the two countries	log (kilometers)	CEPII
Employment	Subsidiary employment in the host country	log (headcount)	BEA
GDP	Gross domestic product of the host country	log (\$ millions)	World Bank
Language	Dummy variable indicating that the host country's official language is English	binary (0/1)	CEPII
Multi	An indicator variable that is one if the firm has multiple foreign subsidiaries in the country	binary (0/1)	BEA
Parent sales	Sales by the U.S. parent company	Log (\$ thousands)	BEA
	Ratio of subsidiary's shipments of goods to, and		
Production sharing	shipments of goods from, the parent to total subsidiary	fractional decimal	BEA
R&D expenditure	Subsidiary R&D expenditures as a share of sales	fractional decimal	BEA SEC
Regional HQ	Dummy variable for presence of a regional HQ	binary (0/1)	or Web search
Tax haven	Dummy variable indicating that the host country is a tax haven	binary (0/1)	Hines and Rice (1990)
Wage	Average wage paid to subsidiary workers	Log (annual wage)	BEA

Table 2. Description of Variables

BEA U.S. Bureau of Economic Analysis

CEPII Centre for Prospective Studies and International Information

SEC U.S. Securities and Exchange Commission

<sup>&</sup>lt;sup>11</sup> These variables are observed only in 2009 and 2014; the values for other years are interpolated.

Table 3. R&D Intensity of U.S. Parent Firms in High-tech and Low-tech Manufacturing Industry Groups, 2009

Total manufacturing	4.3
High-tech manufacturing groups	11.2
Pharmaceuticals and medicines	14.3
Communications equipment	14.3
Semiconductors and other electronic components	13.4
Navigational, measuring, and other instruments	8.8
Transportation equipment, except autos	9.6
Medical equipment and miscellaneous	7.2
Low-tech manufacturing groups	1.7

R&D intensity is the ratio of R&D spending to sales.

Source: U.S. Bureau of Economic Analysis

Table 4. Tobit Panel Regression Results: Determinants of Subsidiary Purchases of all HQ Services as a Share of Subsidiary Sales

	All	High-tech	Low-tech
	manufacturing	manufacturing	manufacturing
	industries	industries	industries
Production sharing	0.172***	0.333***	0.055***
-	(0.056)	(0.117)	(0.017)
Employment	0.011*	0.037	0.003
	(0.006)	(0.028)	(0.004)
Wage	0.005	0.124**	-0.000
C	(0.009)	(0.052)	(0.006)
R&D expenditure	0.624	1.476*	0.282
-	(0.454)	(0.755)	(0.310)
Language	0.029	0.142	0.021
	(0.018)	(0.104)	(0.014)
GDP	0.025***	0.083*	0.018***
	(0.009)	(0.044)	(0.005)
Tax haven	0.021	0.256**	-0.001
	(0.025)	(0.128)	(0.015)
Multi	0.026**	0.118*	0.024***
	(0.012)	(0.067)	(0.009)
Age	0.001	-0.000	0.000
e	(0.002)	(0.009)	(0.001)
Distance	0.024**	0.005	0.017**
	(0.010)	(0.047)	(0.007)
Affiliated royalty receipts	0.184**	0.120	0.103
5 5 1	(0.075)	(0.115)	(0.085)
Affiliated royalty payments	0.562***	0.395*	0.679**
5 51 5	(0.132)	(0.205)	(0.288)
Affiliated sales	0.071***	0.250**	0.033**
	(0.025)	(0.111)	(0.017)
Parent sales	0.052***	0.161***	0.016*
	(0.017)	(0.047)	(0.008)
Regional HO	0.020	0.126*	-0.010
	(0.023)	(0.076)	(0.014)
Observations total	7 252	1 9 1 0	5 110
Observations, total	1,252	1,819	5,448
Observations, uncensored	4,313	1,120	3,119
Log likelihood	-1,075	-1,453	1,053

p<0.01, \*\*\* p<0.05, \*\* p<0.10, \* Regressions include industry and year fixed effects. Clustered standard errors are shown in parentheses, where clustering is by firm.

	All manufacturing industries	High-tech manufacturing industries	Low-tech manufacturing industries
Production sharing	$0.074^{***}$	0.072	0.063***
	(0.025)	(0.048)	(0.021)
Employment	0.025***	0.018	0.022**
	(0.008)	(0.020)	(0.009)
Wage	0.019**	0.098*	0.011
	(0.009)	(0.058)	(0.009)
R&D expenditure	-0.203	0.445	-0.436
	(0.248)	(0.302)	(0.452)
Language	0.030	0.118	0.017
	(0.023)	(0.104)	(0.022)
GDP	0.031***	0.116*	0.024***
	(0.009)	(0.064)	(0.009)
Tax haven	0.039	0.328*	-0.002
	(0.025)	(0.174)	(0.026)
Multi	0.012	0.059	0.009
	(0.013)	(0.048)	(0.014)
Age	0.001	-0.004	0.001
6	(0.002)	(0.008)	(0.001)
Distance	0.019	-0.003	0.021*
	(0.012)	(0.034)	(0.012)
Affiliated royalty receipts	0.048	-0.010	-0.074
in the system of	(0.062)	(0.079)	(0.193)
Affiliated royalty payments	0.311***	0.254**	1.064***
	(0.101)	(0.125)	(0.411)
Affiliated sales	0.047	0.175	0.022
	(0.030)	(0.124)	(0.024)
Parent sales	0.026*	0 116*	0.009
i urent sures	(0.015)	(0.069)	(0.011)
Regional HO	-0.008	-0.099	0.008
Regional HQ	(0.023)	(0.087)	(0.023)
Observations, total	7,252	1,819	5,448
Observations, uncensored	2,495	806	1,719
Log likelihood	-842	-876	-411

Table 5. Tobit Panel Regression Results: Determinants of Subsidiary Purchases of Rights Related to Industrial Processes and Products from HQ as a Share of Subsidiary Sales

p<0.01, \*\*\* p<0.05, \*\* p<0.10, \* Regressions include industry and year fixed effects.

Clustered standard errors are shown in parentheses, where clustering is by firm.

Table 6. Tobit Panel Regression Results: Determinants of Subsidiary Purchases of Management, Consulting, and Public Relations Services from HQ as a Share of Subsidiary Sales

	All	High-tech	Low-tech
	manufacturing	manufacturing	manufacturing
	industries	industries	industries
Production sharing	0.020***	0.044**	0.012**
	(0.006)	(0.018)	(0.005)
Employment	-0.000	0.003	-0.001
	(0.001)	(0.005)	(0.001)
Wage	0.002	0.016	-0.002
	(0.002)	(0.013)	(0.002)
R&D expenditure	0.125**	0.183	0.283**
-	(0.063)	(0.150)	(0.128)
Language	0.011***	0.027	0.010**
	(0.004)	(0.017)	(0.004)
GDP	0.003**	-0.003	0.004***
	(0.001)	(0.008)	(0.001)
Tax haven	-0.001	0.008	-0.005
	(0.005)	(0.027)	(0.004)
Multi	0.016***	0.032**	0.013***
	(0.003)	(0.016)	(0.003)
Age	-0.000	-0.006**	-0.000
-	(0.000)	(0.002)	(0.000)
Distance	0.005***	0.010	0.003
	(0.002)	(0.009)	(0.002)
Affiliated royalty receipts	0.037***	0.058***	0.033
	(0.011)	(0.022)	(0.050)
Affiliated royalty payments	0.087**	0.016	0.015
	(0.040)	(0.043)	(0.066)
Affiliated sales	0.016***	0.032*	0.010**
	(0.006)	(0.018)	(0.005)
Parent sales	0.004	0.004	0.003
	(0.003)	(0.013)	(0.003)
Regional HQ	0.001	0.008	-0.002
	(0.005)	(0.027)	(0.005)
Observations, total	7,252	1,819	5,448
Observations, uncensored	2,286	491	1,792
Log likelihood	2,155	-113	2,322

p<0.01, \*\*\* p<0.05, \*\* p<0.10, \*

Regressions include industry and year fixed effects.

Clustered standard errors are shown in parentheses, where clustering is by firm.

Table 7. Tobit Panel Regression Results: Determinants of Subsidiary Purchases of Research, Development, and Testing Services from HQ as a Share of Subsidiary Sales

	All	High-tech	Low-tech
	manufacturing industries	manufacturing industries	manufacturing industries
Production sharing	0.064***	0.130*	0.022***
C	(0.022)	(0.068)	(0.006)
Employment	0.004	0.043	-0.000
· ·	(0.003)	(0.027)	(0.002)
Wage	0.010	0.083*	0.000
-	(0.008)	(0.048)	(0.004)
R&D expenditure	0.290*	0.542*	0.260
-	(0.161)	(0.292)	(0.202)
Language	0.012	-0.009	-0.001
	(0.010)	(0.045)	(0.005)
GDP	0.008**	0.039	0.007**
	(0.004)	(0.030)	(0.003)
Tax haven	0.044	0.250	0.005
	(0.028)	(0.159)	(0.010)
Multi	0.020*	0.033	0.009
	(0.011)	(0.044)	(0.006)
Age	-0.000	-0.006	-0.000
-	(0.001)	(0.005)	(0.001)
Distance	0.005	-0.069	0.006**
	(0.007)	(0.051)	(0.003)
Affiliated royalty receipts	0.186**	0.286**	0.055
	(0.090)	(0.114)	(0.059)
Affiliated royalty payments	0.330**	0.294*	-0.089
	(0.152)	(0.161)	(0.086)
Affiliated sales	0.047***	0.225**	0.015*
	(0.018)	(0.104)	(0.008)
Parent sales	0.011	0.005	0.003
	(0.009)	(0.023)	(0.005)
Regional HQ	0.010	0.117***	-0.016**
	(0.017)	(0.044)	(0.008)
Observations, total	7,252	1,819	5,448
Observations, uncensored	1,245	374	891
Log likelihood	-86	-380	841

p<0.01, \*\*\* p<0.05, \*\* p<0.10, \*

Regressions include industry and year fixed effects.

Clustered standard errors are shown in parentheses, where clustering is by firm.

_	Accounting services	Advertising services	Computer services
Production sharing	0.004**	n.a.	0.009***
	(0.002)		(0.003)
Employment	0.001		0.001
	(0.000)		(0.001)
Wage	0.002		0.001
	(0.001)		(0.001)
R&D expenditure	-0.388**		-0.062
	(0.154)		(0.043)
Language	-0.001		0.004**
	(0.001)		(0.002)
GDP	0.000		0.003**
	(0.000)		(0.001)
Tax haven	-0.003*		-0.002
	(0.001)		(0.002)
Multi	0.005***		0.001
	(0.002)		(0.002)
Age	-0.000		0.000
C	(0.000)		(0.000)
Distance	0.001		0.003**
	(0.001)		(0.001)
Affiliated royalty receipts	0.007		-0.011
<b>J J I</b>	(0.006)		(0.008)
Affiliated royalty payments	-0.001		0.027**
	(0.011)		(0.013)
Affiliated sales	-0.002		0.004
	(0.001)		(0.003)
Parent sales	0.001		0.006***
	(0.001)		(0.002)
Regional HO	0.003		-0.007**
	(0.003)		(0.004)
Observations, total	7,252		7,252
Observations, uncensored	311		1,737
Log likelihood	616		2,915

Table 8. Tobit Panel Regression Results: Determinants of Subsidiary Purchases of Selected HQ Services from HQ as a Share of Subsidiary Sales, All Manufacturing Industries

p<0.01, \*\*\* p<0.05, \*\* p<0.10, \*

n.a. Not available. Model did not converge.

Regressions include industry and year fixed effects.

Clustered standard errors are shown in parentheses, where clustering is by firm.

(Table continues on next page.)

	Data	Design	Education
	services	services	services
Production sharing	n.a.	0.139***	0.001***
		(0.050)	(0.000)
Employment		0.005	0.000
Emproyment		(0.008)	(0,000)
Wage		0.009	0.000***
() ugo		(0.011)	(0,000)
R&D expenditure		0 794	0.001
need expenditure		(0.489)	(0.001)
Language		-0.009	-0.000
Dunguage		(0.026)	(0,000)
GDP		0.030	0.000
<b>GDI</b>		(0.018)	(0,000)
Tax haven		-0.099***	-0.000**
		(0.032)	(0,000)
Multi		0.040	0.000
TVI di li		(0.025)	(0,000)
Age		0.003	0.000
Age		(0.002)	(0,000)
Distance		0.026	0.000
		(0.020)	(0,000)
Affiliated royalty receipts		-0.040	-0.002
Affiliated royalty receipts		(0.087)	(0.001)
Affiliated royalty payments		0.203*	-0.000
		(0.104)	(0.002)
Affiliated sales		-0.039	-0.000*
		(0.044)	(0.000)
Parent sales		0.087**	0.000***
		(0.039)	(0.000)
Regional HO		0.028	0.000
		(0.047)	(0.000)
Observations, total		7,252	7,252
Observations, uncensored		529	246
Log likelihood		-356	956

Table 8. Tobit Panel Regression Results: Determinants of Subsidiary Purchases of Selected HQ Services from HQ as a Share of Subsidiary Sales, All Manufacturing Industries

p<0.01, \*\*\* p<0.05, \*\* p<0.10, \*

n.a. Not available. Model did not converge.

Regressions include industry and year fixed effects.

Clustered standard errors are shown in parentheses, where clustering is by firm.

(Table continues on next page.)

	Engineering	Legal	Maintenance
	services	services	services
Production sharing	0.018**	0.000***	0.141**
	(0.008)	(0.000)	(0.057)
Employment	0.000	0.000**	0.009
	(0.002)	(0.000)	(0.006)
Wage	0.015***	0.000***	0.020
	(0.002)	(0.000)	(0.013)
R&D expenditure	-0.058	-0.014***	0.666
	(0.107)	(0.005)	(0.546)
Language	-0.001	0.000	0.021
	(0.005)	(0.000)	(0.024)
GDP	0.007**	0.000*	0.041**
	(0.003)	(0.000)	(0.021)
Tax haven	-0.011***	-0.000	0.019
	(0.004)	(0.000)	(0.041)
Multi	0.007	0.000*	0.078**
	(0.005)	(0.000)	(0.031)
Age	0.001*	-0.000**	-0.001
	(0.001)	(0.000)	(0.004)
Distance	0.012***	0.000	0.029*
	(0.004)	(0.000)	(0.015)
Affiliated royalty receipts	-0.007	-0.000	-0.030
	(0.019)	(0.000)	(0.061)
Affiliated royalty payments	0.012	-0.001	-0.209
	(0.021)	(0.001)	(0.134)
Affiliated sales	-0.010**	-0.000	-0.037
	(0.004)	(0.000)	(0.042)
Parent sales	0.017*	-0.000	0.111***
	(0.009)	(0.000)	(0.034)
Regional HQ	-0.021**	0.000**	-0.010
•	(0.008)	(0.000)	(0.042)
Observations, total	7,252	7,252	7,252
Observations, uncensored	367	171	562
Log likelihood	369	669	-373

Table 8. Tobit Panel Regression Results: Determinants of Subsidiary Purchases of Selected HQ Services from HQ as a Share of Subsidiary Sales, All Manufacturing Industries

p<0.01, \*\*\* p<0.05, \*\* p<0.10, \*

Regressions include industry and year fixed effects. Clustered standard errors are shown in parentheses, where clustering is by firm.