Other Services and Capacity Building Opportunities Focus Area

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October 2021

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Recommendations Summary

Focus Area Highlights

• **ACDEB Recommendation - Data Concierge**
  • Facilitate technical assistance
  • Help identify data sources for users
  • Serve as “librarians” with a comprehensive awareness of NSDS data universe
  • Have access to associated metadata to assist researchers in determining whether a given data set is likely to address their proposed research questions
  • Possible matchmaking of stakeholders who have researchable questions with external researchers who may be able to support their work

• **ACDEB Recommendation - Communication Strategy**
  • Ensure a comprehensive communication strategy about the benefits of a robust, privacy-protecting NSDS
  • Responsive to the interests of wide range of stakeholders including: the public; federal, state, and local policymakers; data providers; researchers and other evidence-building partners; and advocates for data, transparency, and privacy
Greatest Success and Challenge

Focus Area Discussion

• **Greatest success** – reaching general consensus regarding the potential value that a data concierge service could bring to potential NSDS users at all levels of government

• **Greatest challenge** – considering the communications and capacity-building that will be required upon implementation for the NSDS to reach its full potential as a catalyst for evidence-based policy-making
Year 2 Roadmap

**Focus Area Plans**

- Develop detailed recommendations for implementing the data concierge service
- Detail best practices and lessons learned from existing models to inform proposed data concierge service
- Expand on the elements that should be included in a robust communication strategy
- Recommend communication capabilities and functions that should be incorporated into the NSDS